

Best Buy Includes Accounting with Best Practices

Retailer Best Buy Inc. didn't have a way to keep up with more than 70 construction and remodeling projects each year. Using Microsoft Excel spreadsheets to track project costs wasn't accurate enough and provided too little detail.

Best Buy turned to Sage Timberline Office for a more efficient solution for construction project accounting.

"Sage Timberline Office helps us track our project costs very accurately and helps us to compare cost to budget and also compare costs year to year. Just like a good inventory control system for a retailer, this is an excellent project cost control system for retail construction," says Alex Anthraper, Best Buy's contract manager.

Instant Comparisons from Real-Time Reports

Best Buy makes extensive use of the built-in and custom reports available through Accounting, a Sage Timberline Office application.

"We input all the data and we get any report out of it we want," Anthraper says. "I can find out the square-foot costs for a store in Albuquerque, N.M. I can also do a comparison across the board on an ongoing basis—budget to actual cost—that tells me where I stand on a daily real-time basis."

Technical Support Wows

When Best Buy had some difficulties after an upgrade, they turned to Sage Timberline Office technical support for answers. The experience was everything Best Buy could have wanted, Anthraper says.

Customer:

Best Buy Co, Inc.

Industry:

Retail

Location:

Minneapolis, Minnesota

System:

Sage Timberline Office

- Accounting
- Estimating
- Procurement
- Reporting and Other Tools

CHALLENGE

Seventy remodeling projects per year with no way to accurately track project details and job costs.

SOLUTION

Like a good inventory control system, Sage Timberline Office software provides the retailer with project cost control accounting and real-time data access.

RESULTS

Real-time custom and built-in reports accurately compare costs to budget on a project basis as well as year over year.

“Technical support was there for us. They jumped into the fire with us and helped us out. They worked with us almost day and night continuously for nearly two months, holding our hands whenever we needed it. And they have not hesitated to throw resources our way to get our problem solved,” Anthraper says.

For more information about Sage Timberline Office, visit www.sagecre.com, call 800-628-6583, or contact your local Sage Timberline Office Business Partner.

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– Alex Anthraper
Contract Manager