

# Sage TimeSheet

## Sage Business Care Plans

Sage Business Care plans maximize your software investment in Sage TimeSheet by giving you access to technical expertise, automatic version upgrades, and regular service pack updates, along with Realtime Learning courses. Sage Business Care plans are designed with the most frequently requested service options so you get peace of mind knowing your system and business can continue to grow and prosper into the future.

### Sage Business Care Silver

The Sage Business Care Silver plan entitles you to all software upgrades and maintenance releases issued for Sage TimeSheet during your maintenance year. This helps protect your software investment by ensuring you have access to all the benefits and advantages of the most recent software release. In addition the Sage Business Care Silver plan gives you unlimited toll-free customer support during regular business hours. Sage Business Care Silver plan members also have access to our online Web support center, which offers discussion forums, the Knowledgebase for 24-hour self-service support, the latest file downloads, and more!

### Sage Business Care Gold

The Sage Business Care Gold plan includes all of the benefits of the Sage Business Care Silver plan, plus priority access to telephone support and a two-hour call-back guarantee if we are not able to take your call immediately. And if an emergency occurs outside of our normal support hours, you have around-the-clock access to a technical support representative 24 hours a day, 7 days a week. You also receive priority shipment of major software upgrades. Finally, you receive a 5% discount on consulting services, a 15% discount on additional products, and a 20% discount on training provided by Sage TimeSheet Professional Services Group during your maintenance year.

\*With Sage Business Care Gold plan.

### Top Five Reasons to Have a Sage Business Care Plan

1. Easy access to support by web, email, or fax
2. Priority access to the latest Sage TimeSheet features
3. Timely answers to questions
4. Discounts on additional products and training\*
5. Access to 24/7 emergency technical support\*

### Call today

Your Sage representative can help you choose a new Sage Business Care plan, renew your existing plan, or review your current benefits.

**Just call 800-477-6763.**