Sage HRMS
Health Benefits Explained Library
Frequently Asked Questions (FAQs)

Q: Is the Health Benefits Explained Library available to non-Sage customers?

A: Yes, the Health Benefits Explained Library is available to Sage customers and non-Sage customers.

Q: What is the pricing for the Health Benefits Explained Library?

A: The pricing for the Health Benefits Explained Library is $0.25 per employee per month (minimum ten employees) and is based on an annual subscription. For an employer with ten employees, the price is $2.50 per month or $30 per year.

Q: Is there an implementation and setup fee for the Health Benefits Explained Library?

A: No, the implementation and setup fee is included in the annual subscription to the Health Benefits Explained Library.

Q: Is it possible for Sage to bill me for the annual subscription to the Health Benefits Explained Library?

A: Yes, it is possible for Sage to bill you annually for the subscription to the Health Benefits Explained Library. You may also pay with a credit card or e-check.

Q: Is it possible for Sage to add my annual subscription to the Health Benefits Explained Library to my Maintenance and Support invoice?

A: No, it is not possible for Sage to add your annual subscription to the Health Benefits Explained Library to your Maintenance and Support invoice.

Q: Once I have purchased a subscription to the Health Benefits Explained Library, how long does it take to set up my company?

A: On average it takes 5-7 business days to set up your company once you have purchased a subscription to the Health Benefits Explained Library.

Q: If I purchase the Health Benefits Explained Library for X number of employees, and I hire more employees, what is the process for adding users?

A: Your administrator may add users to the library throughout the year as needed. Sage charges the service fees for the library based on the number of active users at the time of renewal.

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Q: Is access to the Health Benefits Explained Library limited to my employees?

A: No, access to the Health Benefits Explained Library is not limited to your employees. You may grant access to anyone, including employees' friends and family, as long as your company authorizes it and agrees to pay for it.

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