

Fast answers. Knowledgeable support. Free upgrades and service releases.



Get all these benefits and get more value out of your Sage Timeslips software.

Sage Business Care for Sage Timeslips provides our customers with access to support and software upgrades and service releases. With three levels to choose from, our customers can select the service option that is best for their business.

Features	Silver	Gold	Platinum
Sage Timeslips upgrades and service releases	X	X	X
Unlimited access to customer support			X
Access to customer support	Three incidents/year	Six incidents/year	<u>Unlimited</u>
Online training classes (Limit: Two one-hour training sessions)		X	X
Premium Support access			X
Minor data corruption repair			X
Major data corruption repair (one incident/year)			X
Electronic billing			X

**All these benefits. One annual fee.**

Add Sage Business Care to a Sage Timeslips license purchase and after the first 12 months, simply renew the Sage Business Care. Automatically get the latest software upgrades for free, in addition to access to support for one annual price.

**Access to support when you need it.**

All levels of Sage Business Care come with access to support by phone or chat. Upgrade to Platinum for Premium Support access, online training, and other benefits.

**Stay up to date, automatically.**

With Sage Business Care, you will always have access to the latest service releases and software upgrades. No need to keep paying for upgrades or new licenses when you are ready to update your software. Get the latest features and improvements, automatically.