

Sage 50 Accounting EULA FAQs

The end user license agreement (EULA) is a legal agreement between Sage and the end user of a Sage product. This legally binding agreement must be accepted before installing a Sage product and governs the usage of the Sage product.

The document herein entitled “Sage 50 Accounting EULA FAQs” is not a legal document. The purpose of this document is to answer common questions and explain implications of the terms and conditions of the EULA. If there is any discrepancy between what is stated in this document and the EULA, then the EULA shall prevail. This document should not be used as a substitute for reading the EULA.

The intent of the EULA changes is to bring clarity to the terms governing installations and usage and to protect Sage products from improper use.

The key areas that we believe required clarification are around named user licensing terms and machine installation terms. The net of the changes in those two areas is that the EULA now clearly reflects a named user licensing approach and a single machine installation per license approach. Our sales team will work with Sage Accountant Network (SAN) members and customers to recommend a solution and pricing option that will meet everyone's needs.

FAQs

- 1. The EULA speaks about a single user and a multi-user license. How many licenses are granted by each Sage product?**

Answer: Sage 50 First Step Accounting and Sage 50 Pro Accounting are single user licensed products. Sage 50 Premium Accounting, Sage 50 Quantum Accounting, and Sage 50 Accountant Edition are multi-user licenses. For clarification on the number of users and installations allowed for each Sage 50 product, refer to this [chart](#).

- 2. If an end user has Sage 50 Pro Accounting installed on an office PC and also wants to install it on a notebook PC or backup PC, are 2 licenses required, even though only one computer at a time will be used?**

Answer: The EULA entitles you to only a single installation with a Sage 50 Pro Accounting license. In the future, Sage plans to offer end users the ability to purchase an additional product installation for \$39. Until Sage makes this offering available, we will not take any steps to enforce compliance with the terms of the EULA for this specific usage case.

Please note that if additional licensed users are required, then the appropriate product that supports the desired number of licensed users must be purchased.

- 3. Will Sage 50 Premium Accounting still allow us to setup more than 4 users?**

Answer: The Sage 50 Premium Accounting 4 user product license permits the setup of 4 named users. While the product may technically allow you to setup more than 4 users, such a configuration would be in violation of the EULA.

4. **How do these terms affect usage of Sage 50 products by non-profits and charitable organizations?**
Answer: Sage has standard special pricing for charitable organizations and will work with customers to find an affordable solution that meets their needs.
5. **How do these terms affect usage of Sage 50 products by part-time employees?**
Answer: Part-time employees need their own license to use a Sage 50 product. They are not allowed to share the license of a licensed full-time employee or another part-time employee. License sharing is not allowed.
6. **If an employee who is a Named User goes on vacation, and the company hires (or delegates) another staff member to do the work, does a new license need to be purchased if the company is at the maximum number of licenses?**
Answer: No, there is no need to purchase an additional license just for vacationing employees. You can replace the existing user with the new user for the period of time that the existing user is on vacation.
7. **Does an end user have to purchase an additional license for an accountant to work on their company data file? What if the accountant is a SAN member?**
Answer: Neither an end user nor a SAN member will be required to purchase an additional license for the SAN member to work on a company data file. Accountants who are not members of the SAN program are required to purchase a license.
8. **If I do books for other businesses, do I need to purchase separate licenses?**
Answer: SAN members who keep their membership current are not required to purchase a license for each company data file. Non-SAN members may only use the program to process company data files for their own business and for affiliates or subsidiaries for which they own more than fifty percent (50%).
9. **How many sets of books can an end user process with one Sage 50 Pro Accounting license?**
Answer: There are no limits on the number of company data files that an end user may process with a Sage 50 Pro Accounting license. However, they may only use the program to process company data files for their own business and for affiliates or subsidiaries for which they own more than fifty percent (50%).
10. **Can we load Sage 50 on an offsite computer for the purpose of restoring company data files?**
Answer: The EULA entitles you to only a single installation with a Sage 50 Pro Accounting license. In the future, Sage plans to offer end users the ability to purchase an additional product installation for \$39. Until Sage makes this offering available, we will not take any steps to enforce compliance with the terms of the EULA for this specific usage case.
11. **Can the Sage 50 Accountant Edition be installed on multiple computers?**
Answer: A license must be purchased for each computer on which a Sage 50 product is installed. Sage Accountants Network (SAN) members can purchase from 2 to 40 user installations.
12. **If I have installations on multiple machines, given that I can still only use one machine at a time, do I need multiple licenses?**
Answer: The EULA entitles you to only a single installation with a Sage 50 Pro Accounting license. In the future, Sage plans to offer end users the ability to purchase an additional product installation for

\$39. Until Sage makes this offering available, we will not take any steps to enforce compliance with the terms of the EULA for this specific usage case.

13. Is a site license available?

Answer: Sage does not currently offer a site license. However, Sage Accountants Network (SAN) members can purchase from 2 to 40 user installations. Sage also offers special pricing for national accounts. Contact us for details.

14. Is a separate license required to install the connection manager component?

Answer: No. You are not required to purchase a license to install the connection manager.

15. Is the sysadmin account a Named User?

Answer: No. The sysadmin account is a built-in user account. It is not considered a named user account for which a license must be purchased.

16. Is a separate license required to install and use a Sage 50 product as a time-slip user?

Answer: No. You are not required to purchase a license to install and use a Sage 50 product as a time-slip user.

17. How many installations are SAN members allowed?

Answer: Sage Accountants Network (SAN) members can purchase from 2 to 40 user installations.

18. Am I allowed to use the Sage 50 Accountant Edition to do my practice bookkeeping and payroll?

Answer: Yes. As a current member of the SAN program, we allow you to use the Sage 50 Accountant Edition to do bookkeeping and payroll for your practice.

19. Am I allowed to use the Sage 50 Accountant Edition to do bookkeeping and payroll for unlicensed companies?

Answer: Yes. As a current member of the SAN program, we allow you to use the Sage 50 Accountant Edition for bookkeeping and payroll for clients who do not own a licensed version of Sage software.

20. May I use the Sage 50 Accountant Edition to do bookkeeping and payroll for licensed companies?

Answer: Yes. As a current member of the SAN program, we allow you to use the Sage 50 Accountant Edition for bookkeeping and payroll for clients who own a licensed version of Sage software.

21. Am I allowed to use my customer's license at the customer's office?

Answer: Yes. As a current member of the SAN program, you are entitled to work at a customer's premise on their installed copy of the software without being a separately licensed named user. In other words, the customer does not need to have a SAN member as a separately licensed named user for the SAN member to work on their books at their site.