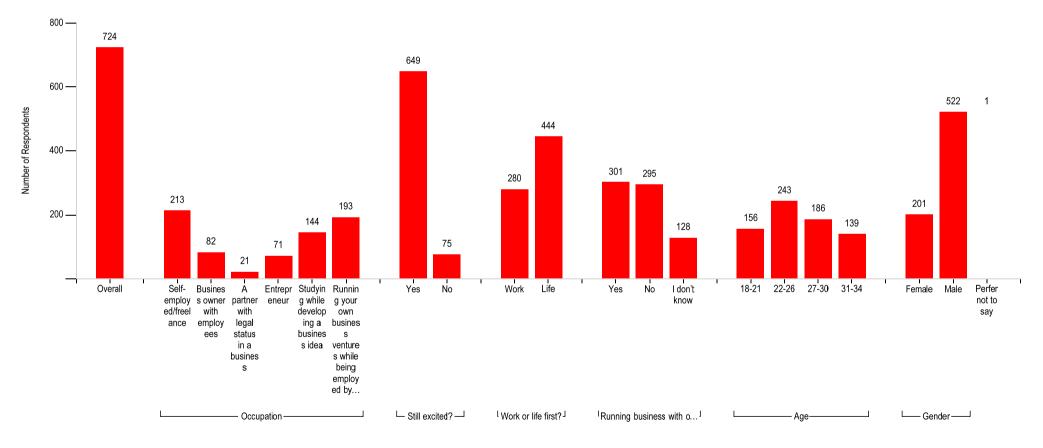


Walk with me – Germany report July 2016



Sample details

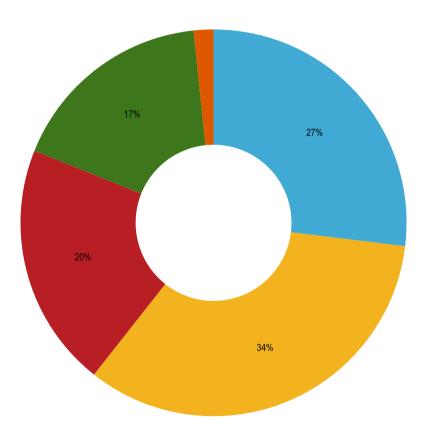


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(N=724)

Next 5 years

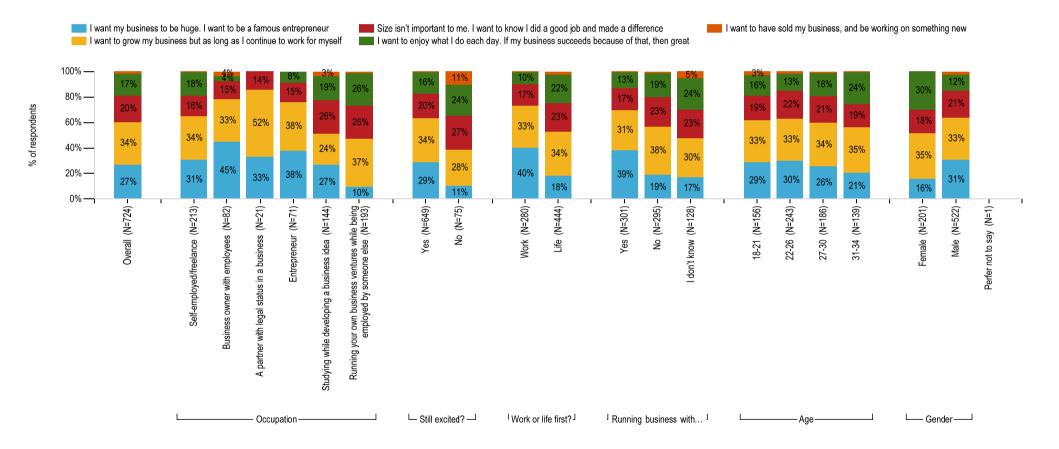
Where do you see you and your business in the next five years?



I want my business to be huge. I want to be a famous entrepreneur
I want to grow my business but as long as I continue to work for myself
Size isn't important to me. I want to know I did a good job and made a difference
I want to enjoy what I do each day. If my business succeeds because of that, then great
I want to have sold my business, and be working on something new

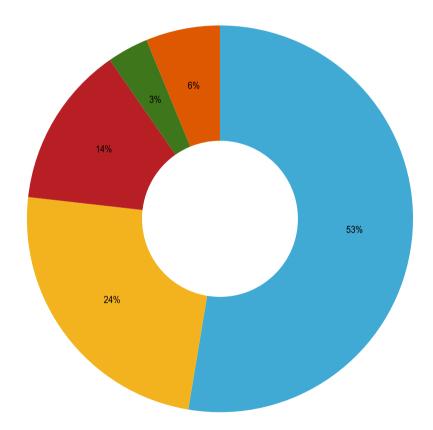
Profile: Next 5 years

Where do you see you and your business in the next five years?



Number of businesses

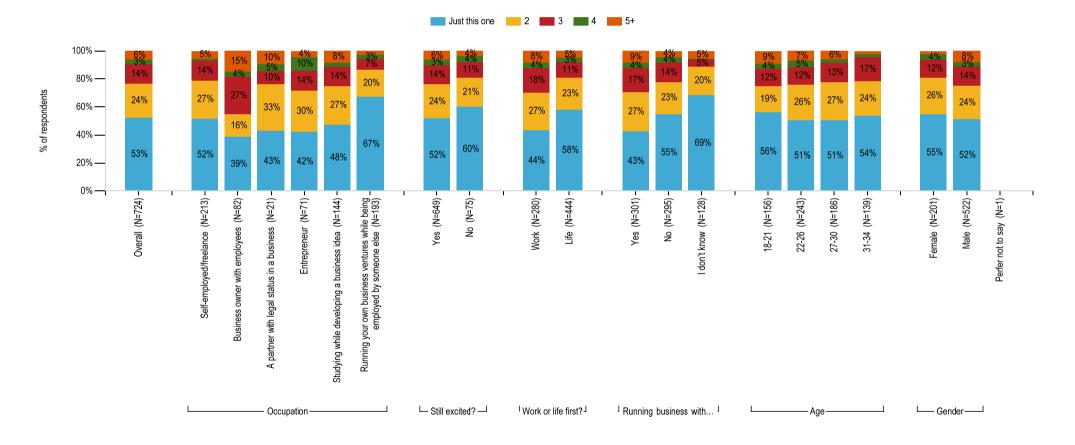
How many businesses do you think you will start in your lifetime?





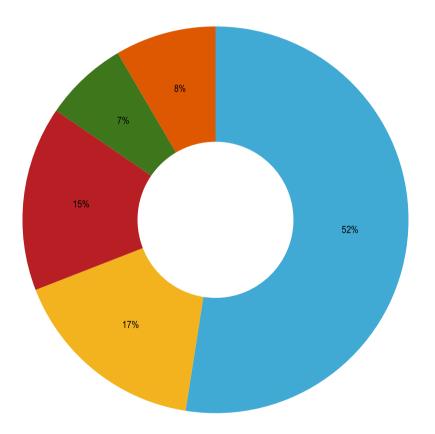
Profile: Number of businesses

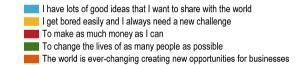
How many businesses do you think you will start in your lifetime?



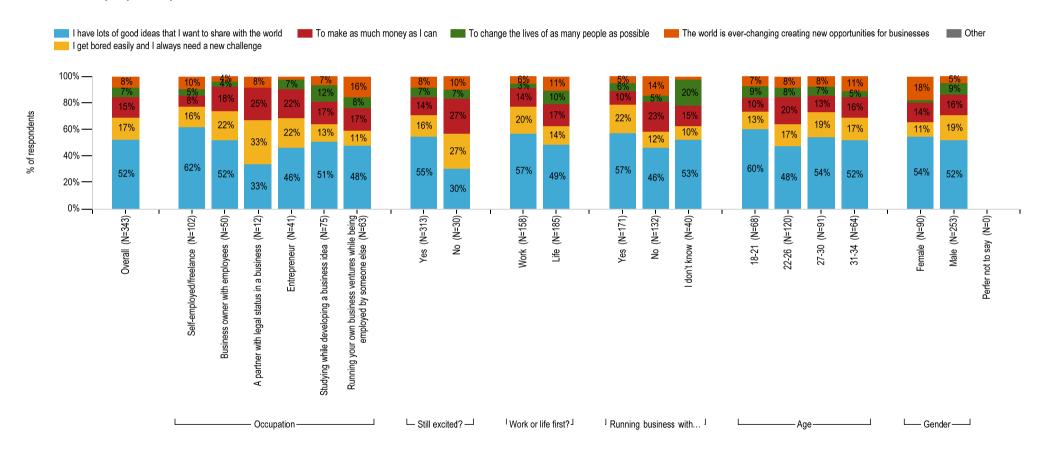
More than one business

If more than one, why do you think you will start another business?





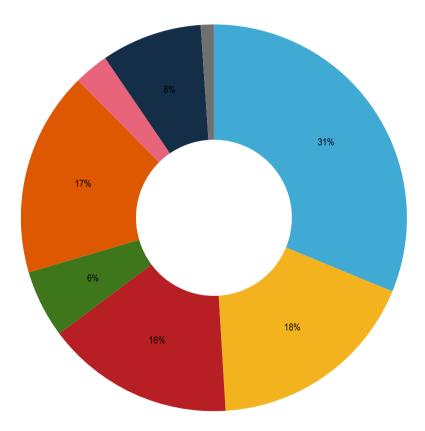
Profile: More than one business

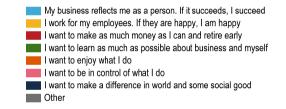


If more than one, why do you think you will start another business?

Motivations

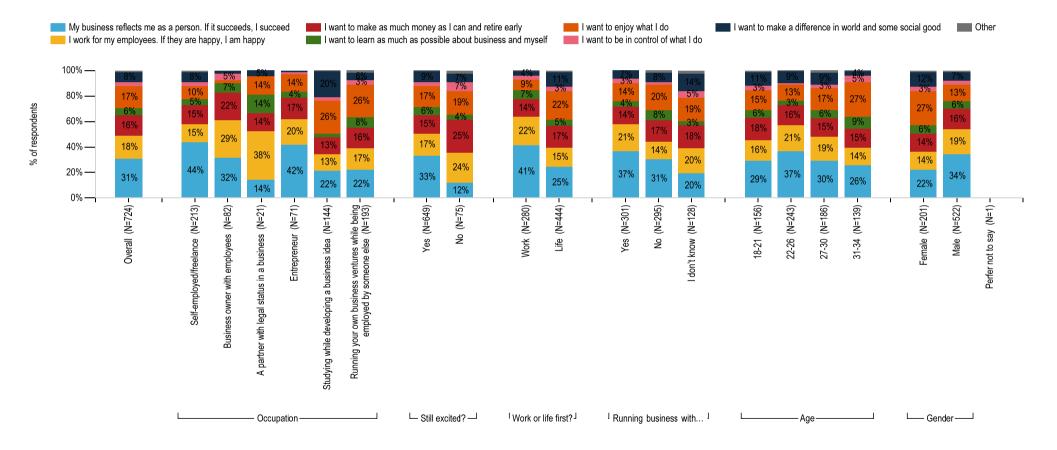
What gets you out of bed in the morning?





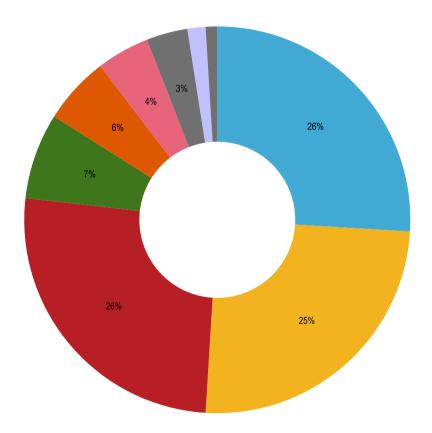
Profile: More than one business

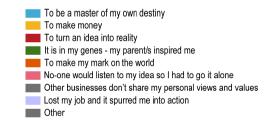
What gets you out of bed in the morning?



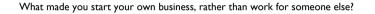
Starting own business

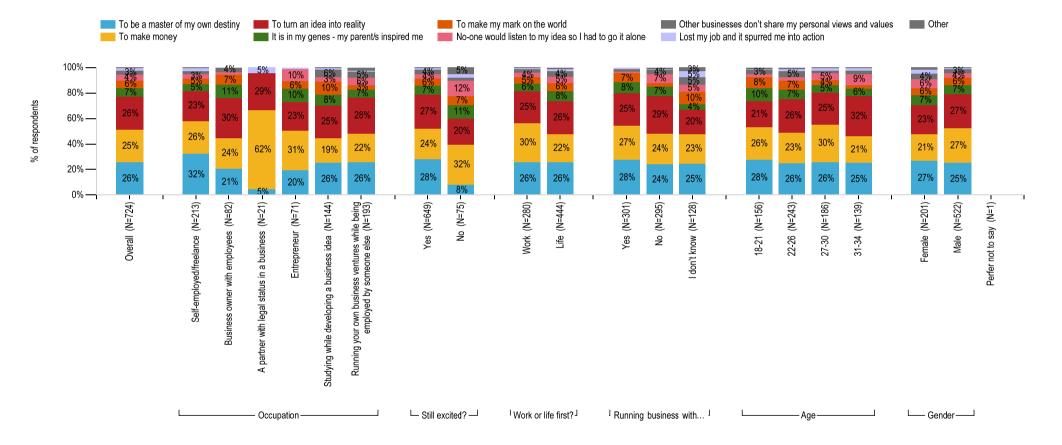
What made you start your own business, rather than work for someone else?





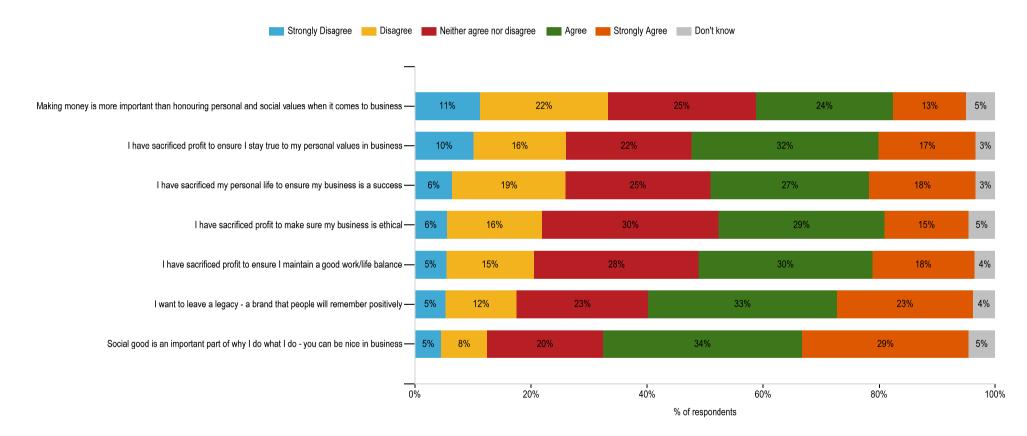
Profile: Starting own business





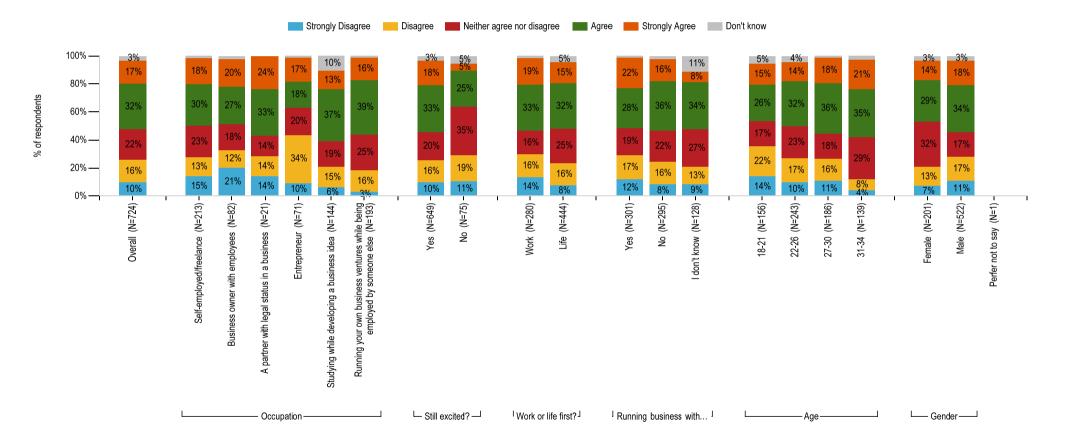
Statements

I have sacrificed profit to ensure I stay true to my personal values in business

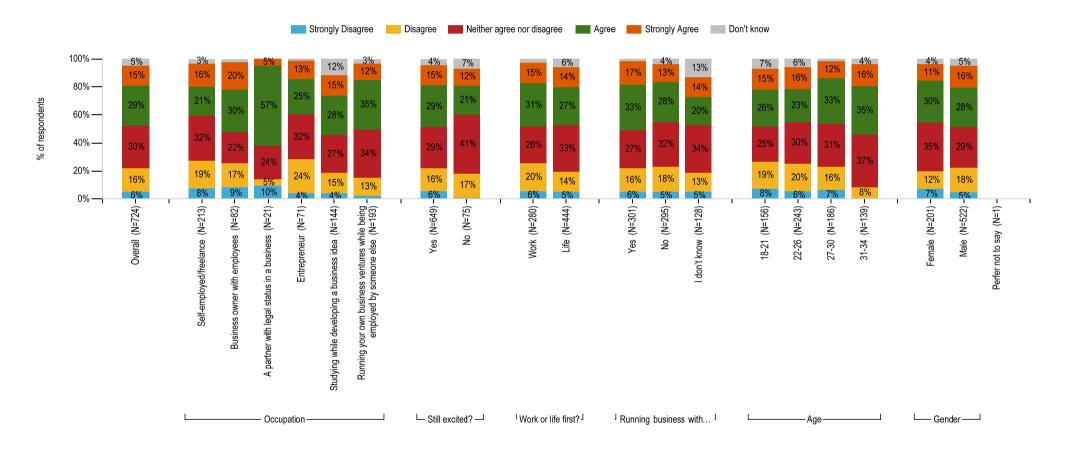


Profile: I have sacrificed profit to ensure I stay true to my personal values in business

I have sacrificed profit to ensure I stay true to my personal values in business



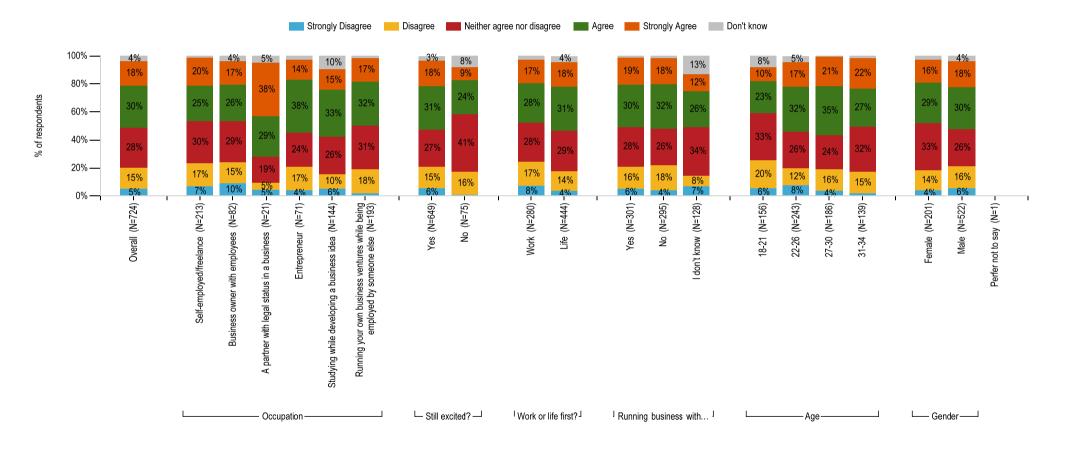
Profile: I have sacrificed profit to make sure my business is ethical



I have sacrificed profit to ensure I stay true to my personal values in business

Profile: I have sacrificed profit to ensure I maintain a good work/life balance

I have sacrificed profit to ensure I stay true to my personal values in business



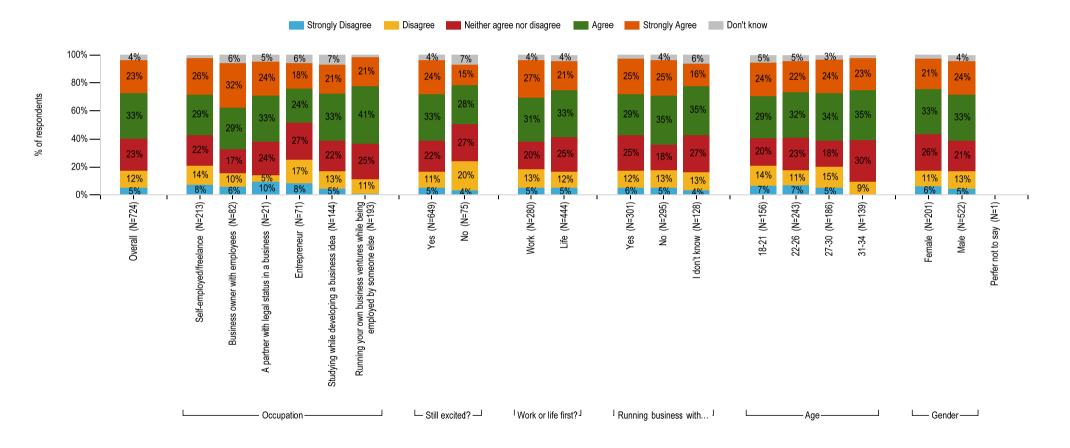
Profile: I have sacrificed my personal life to ensure my business is a success

Disagree Neither agree nor disagree Agree Strongly Agree Don't know Strongly Disagree 100% — 3% 9% 10% 21% 18% 18% 24% 80%-% of respondents 60%-40%-27% 20% — 21% 26% 23% 24% 19% 20% 20% 16% 19% 18% 19% 19% 15% 17% 17% 15% 17% 13% 13% 9% 7% 5% 7% 9% Overall (N=724) – <mark>%</mark> Yes (N=301) - <mark>%</mark> 5% ⁻emale (N=201) - <mark>%</mark> 7% 6% 7% Nork (N=280) –<mark>5</mark> 6% 6% 6% 6% 6% 5% 4% 0% — Self-employed/freelance (N=213) -18-21 (N=156) -(N=82) (N=21) (N=71) (N=144) ile being (N=193) No (N=75) (N=186) (N=139) Male (N=522) Yes (N=649) Life (N=444) No (N=295) don't know (N=128) 22-26 (N=243) Perfer not to say (N=1) A partner with legal status in a business Entrepreneur employees Ł else 27-30 31-34 Studying while developing a business idea with e 50 Running your own business employed by sor less owner Busine Occupation -└─ Still excited? ─┘ Work or life first? I Running business with... I – Aae-Gender

I have sacrificed profit to ensure I stay true to my personal values in business

Profile: I want to leave a legacy - a brand that people will remember positively

I have sacrificed profit to ensure I stay true to my personal values in business



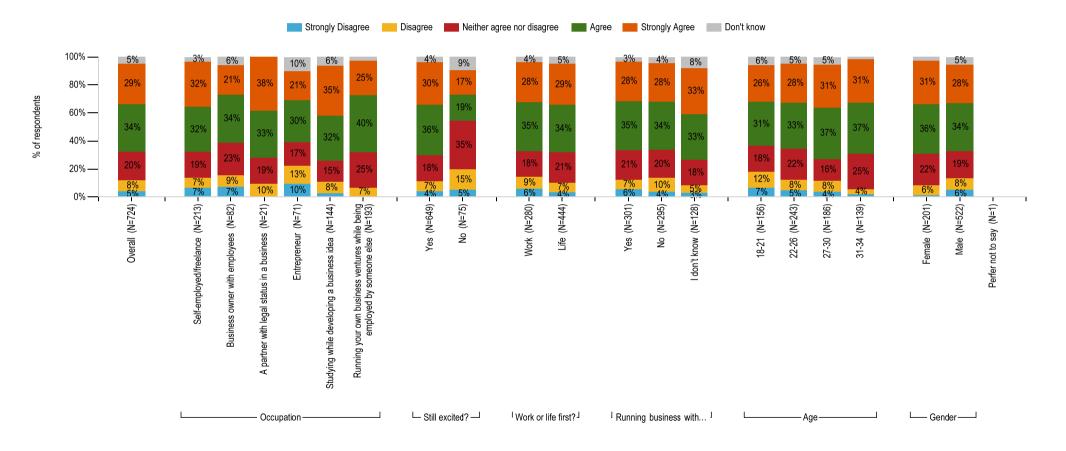
Profile: Making money is more important than honouring personal and social values when it comes to business

Strongly Disagree Disagree Neither agree nor disagree Agree Strongly Agree Don't know 5% 6% 5% 10% 11% 12% 80%-24% % of respondents 60%-40%-25% 26% 23% 23% 22% 23% 29% 19% 20% 22% 23% 22% 23% 21% 22% 16% 22% 19% 15% 13% 11% 14% 13% 12% 13% 12% 14% 13% 13% 13% 10% 10% 9% 10% 10% 9% 9% 0%— No (N=75) – Female (N=201) -Yes (N=649) -(N=444) – Dverall (N=724) -Self-employed/freelance (N=213) -Yes (N=301) -Nork (N=280) -Male (N=522) -22-26 (N=243) -(N=82) (N=21) (N=71) (N=144) ile being (N=193) (N=186) (N=139) Vo (N=295) don't know (N=128) 18-21 (N=156) Perfer not to say (N=1) A partner with legal status in a business Entrepreneur employees ness idea -ife 27-30 31-34 else Studying while developing a busin with Running your own busine employed by owner SS Busin Occupation -└─ Still excited? ─┘ Work or life first? I Running business with... I - Aae-– Gender — — J

I have sacrificed profit to ensure I stay true to my personal values in business

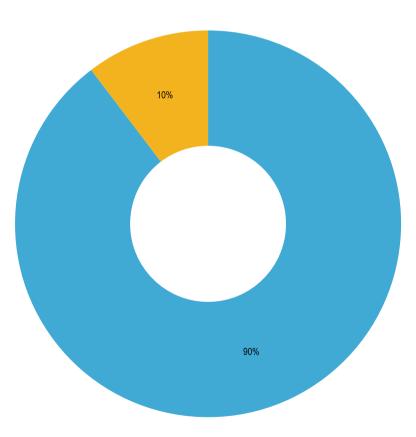
Profile: Social good is an important part of why I do what I do you can be nice in business

I have sacrificed profit to ensure I stay true to my personal values in business



Excitement

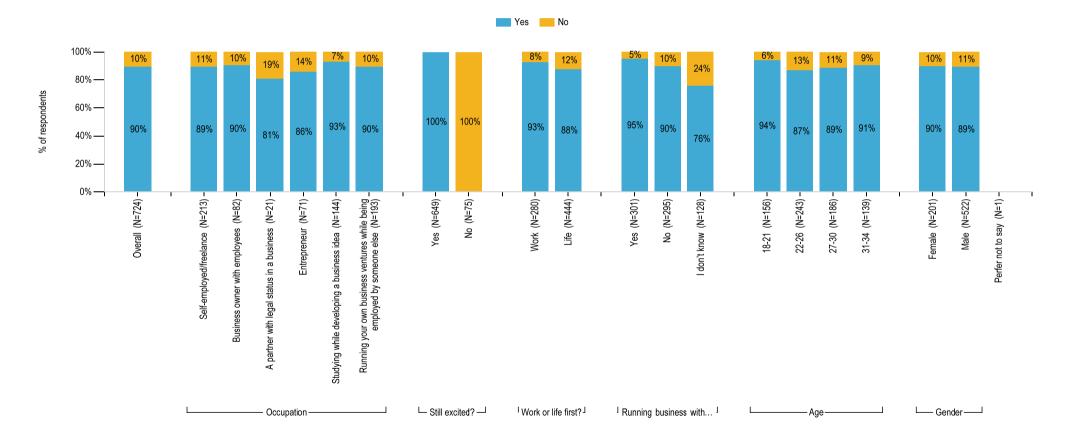
Do you still feel the same excitement about your business now as you did when starting up?





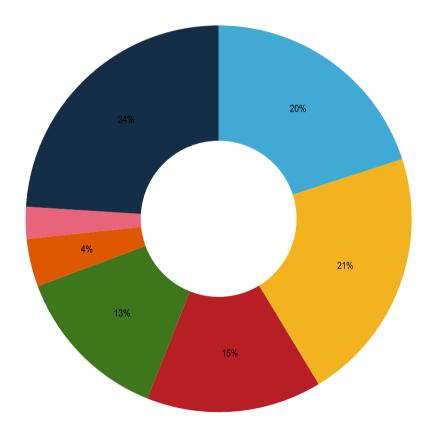
Profile: Excitement

Do you still feel the same excitement about your business now as you did when starting up?



Fading passion

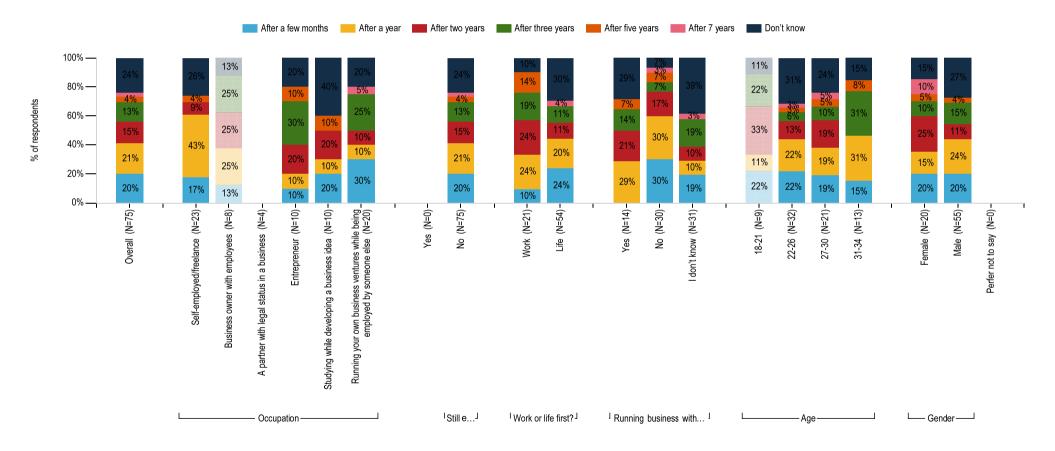
If no - when did the thrill and passion fade?





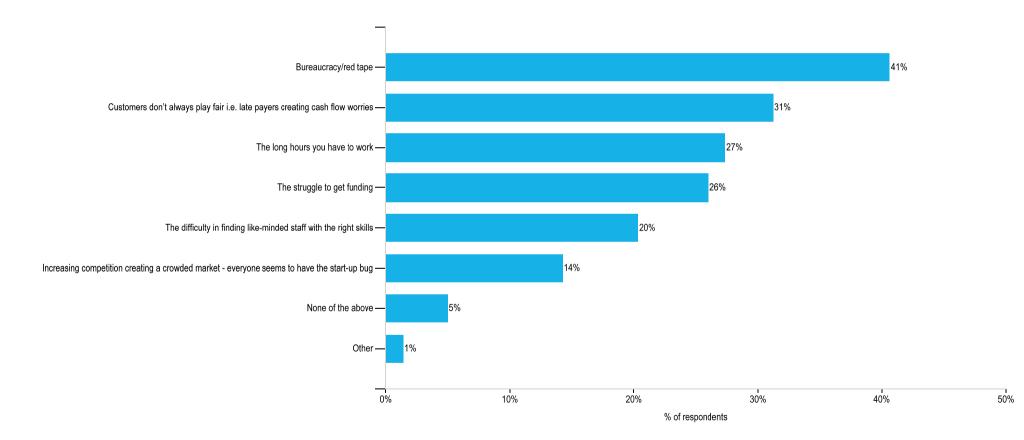
Profile: Fading passion

If no - when did the thrill and passion fade?



Demotivation

Which of the following do you find demotivating?



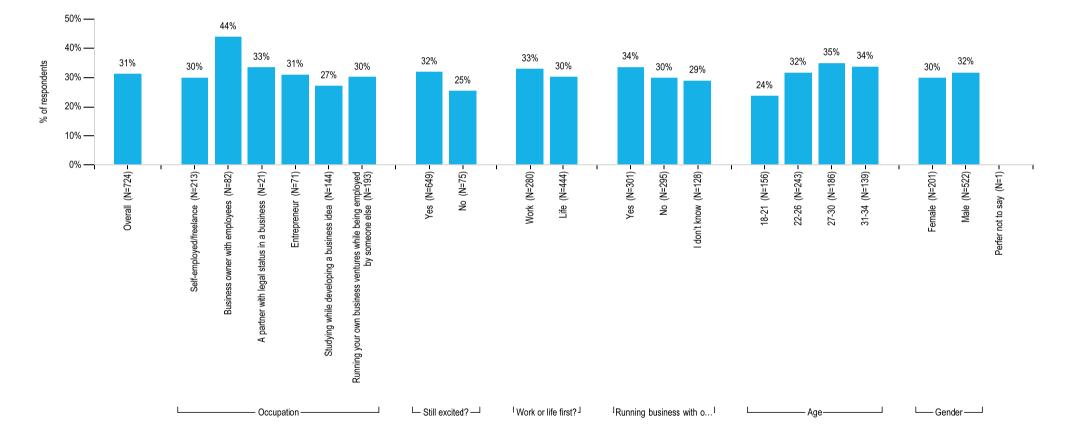
Profile: Bureaucracy/red tape

49% 47% 47% 50% — 45% 45% 42% 42% 43% 42% 42% 41% 39% 38% 1 40% — 36% 36% 34% 32% 31% % of respondents 30% -27% 24% 10% — 0% — Yes (N=301)-Yes (N=649) -Work (N=280) – Male (N=522) -No (N=75) – Life (N=444) -No (N=295)-Female (N=201) -Entrepreneur (N=71) -Overall (N=724) Self-employed/freelance (N=213) -Business owner with employees (N=82) A partner with legal status in a business (N=21) -Studying while developing a business idea (N=144). Running your own business ventures while being employed by someone else (N=193) I don't know (N=128) 18-21 (N=156)-22-26 (N=243)-27-30 (N=186) Perfer not to say (N=1) 31-34 (N=139) └─ Still excited? ─┘ Work or life first? — Gender —— Occupation IRunning business with o...I - Age-

Which of the following do you find demotivating?

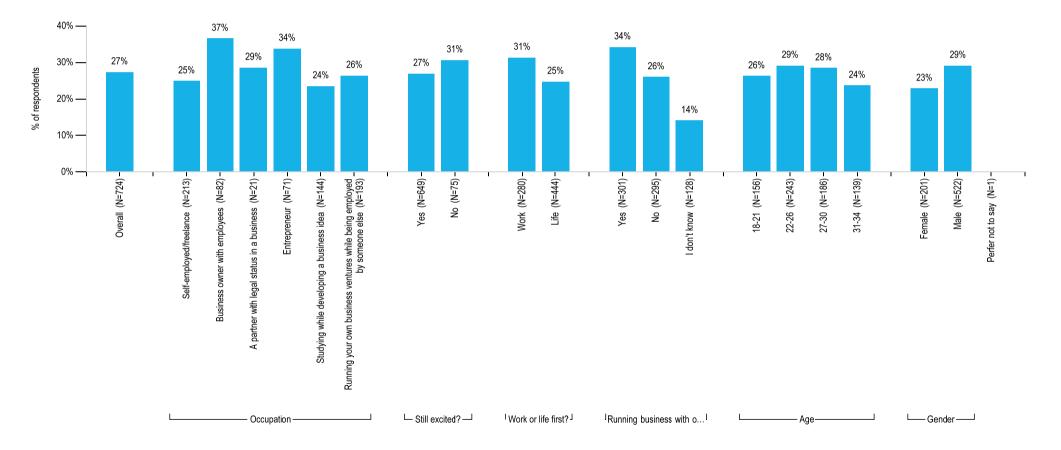
Profile: Customers don't always play fair i.e. late payers creating cash flow worries

Which of the following do you find demotivating?

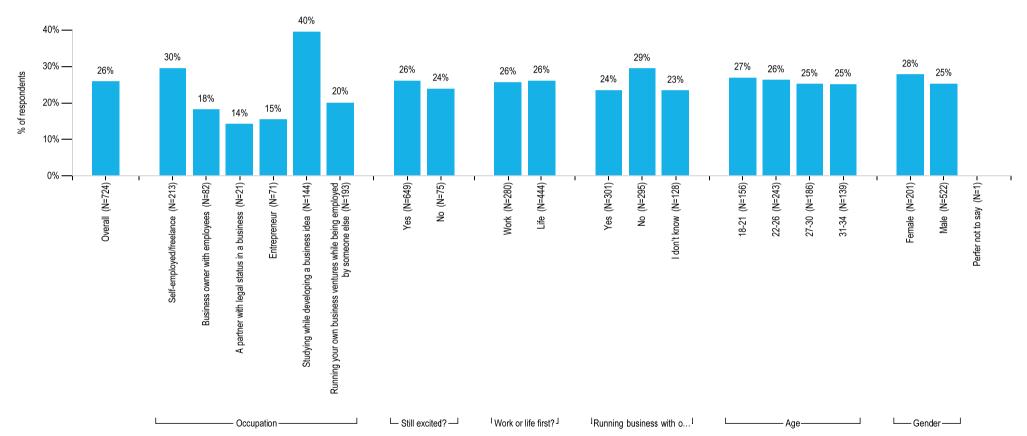


Profile: The long hours you have to work

Which of the following do you find demotivating?



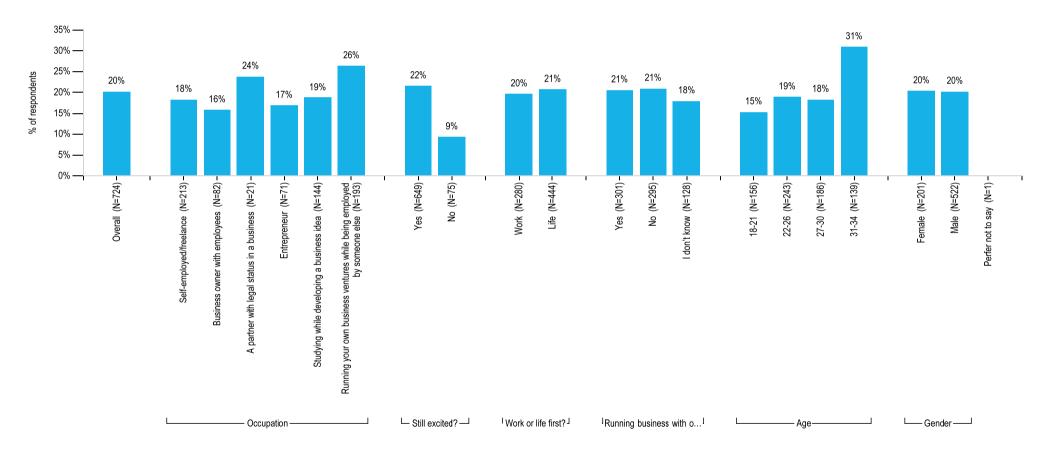
Profile: The struggle to get funding



Which of the following do you find demotivating?

Profile: The difficulty in finding like-minded staff with the right skills

Which of the following do you find demotivating?



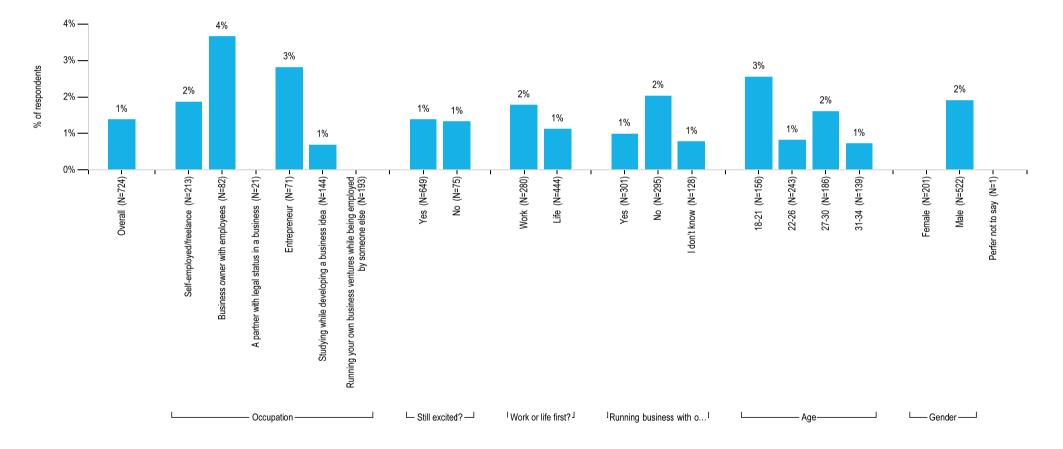
Profile: Increasing competition creating a crowded market - everyone seems to have the start-up bug

19% 20% — 18% 18% 16% 16% 15% 15% 15% 14% 14% 14% 15% -14% 13% 13% 13% % of respondents 12% 12% 11% 11% 10% 10% -5% -0% — Yes (N=649) -Yes (N=301)-No (N=295) – No (N=75) – Self-employed/freelance (N=213) (N=82) A partner with legal status in a business (N=21). ventures while being employed by someone else (N=193) Life (N=444) Female (N=201)-Male (N=522) Overall (N=724) Entrepreneur (N=71) Studying while developing a business idea (N=144) Work (N=280) don't know (N=128) 8-21 (N=156) 22-26 (N=243) 27-30 (N=186) 31-34 (N=139) Perfer not to say (N=1) Business owner with employees Running your own business └─ Still excited? ─┘ Work or life first? IRunning business with o...I L -Gender-Occupation - Age-

Which of the following do you find demotivating?

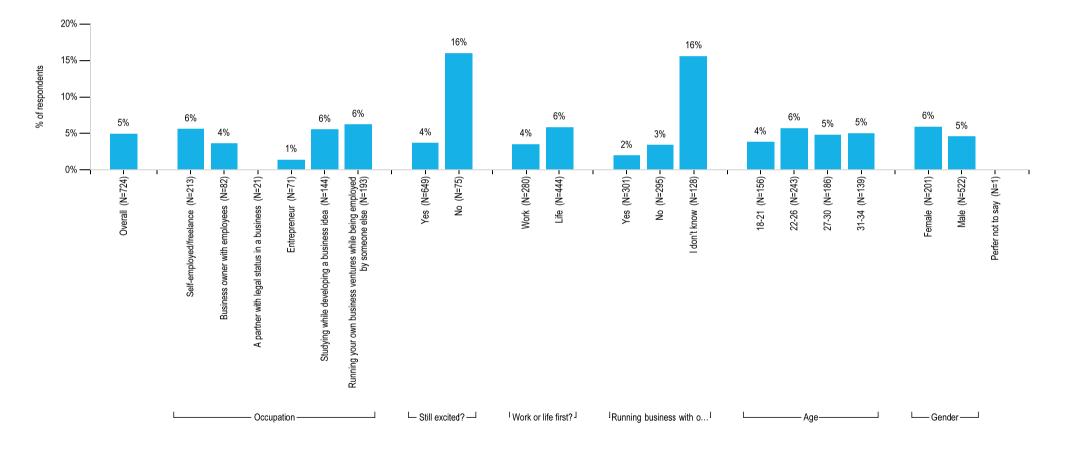
Profile: Other

Which of the following do you find demotivating?



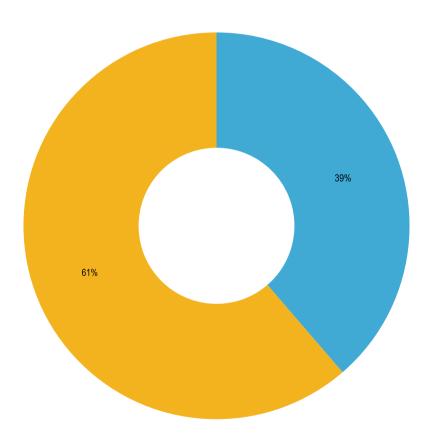
Profile: None of the above

Which of the following do you find demotivating?



Work or life?

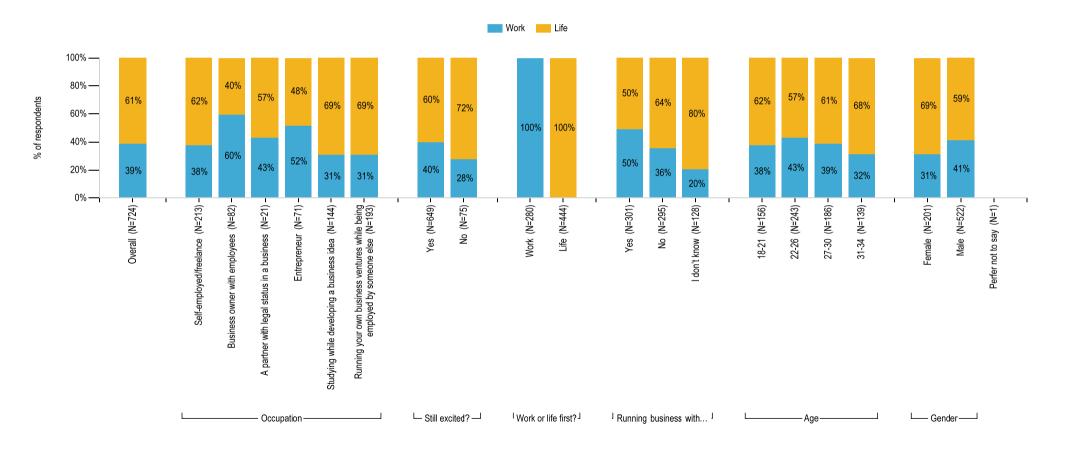
What comes first work or life?





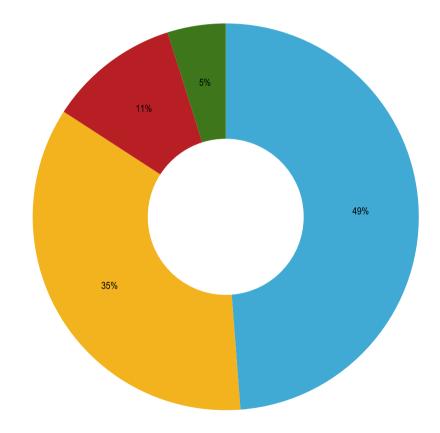
Profile: Work or life?

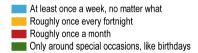
What comes first work or life?



Socializing

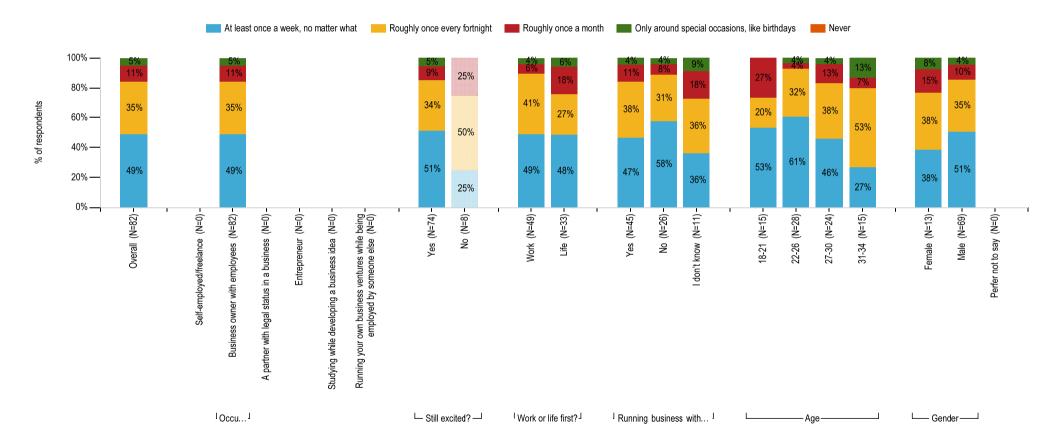
How often do you make time to socialise with your team?





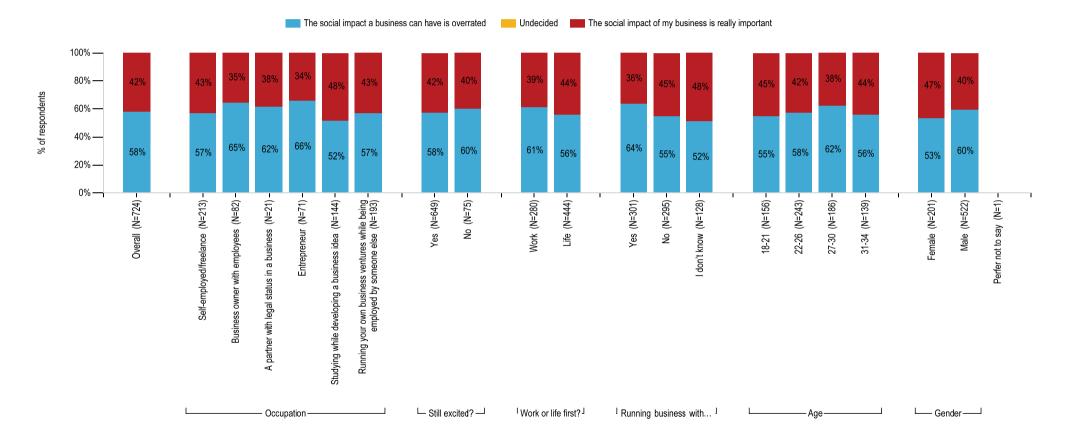
Profile: Socializing

How often do you make time to socialise with your team?

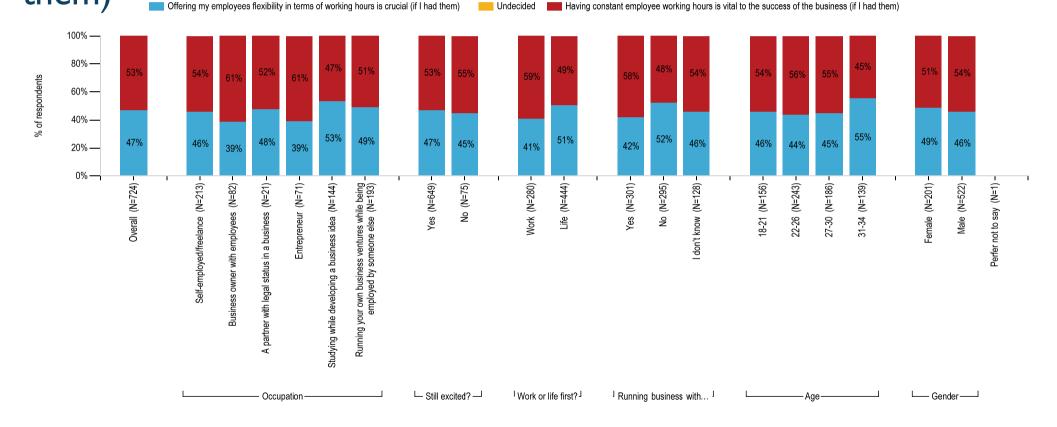


Profile: The social impact of my business is really important | The social impact a business can have is overrated

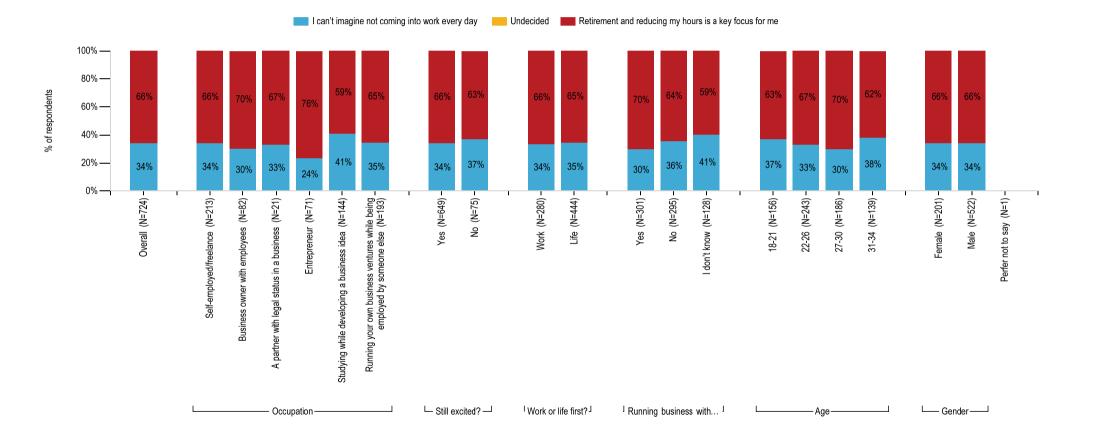
For each of the pairs of statements below, please indicate where you would place yourself on the spectrum between the statement on the left and the statement on the right.



Profile: Offering my employees flexibility in terms of working hours is crucial (if I had them)|Having constant employee working hours is vital to the success of the business (if I had them) them)

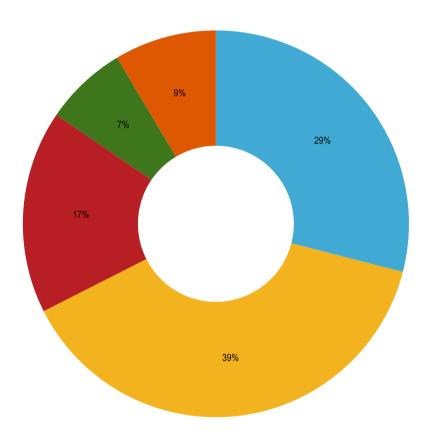


Profile: I can't imagine not coming into work every day Retirement and reducing my hours is a key focus for me



Qualities

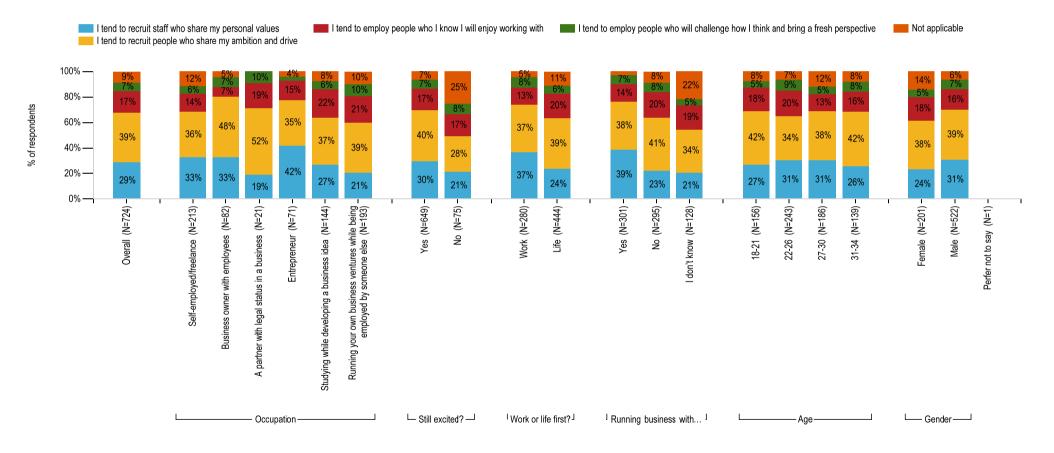
What qualities do you look for when employing people?



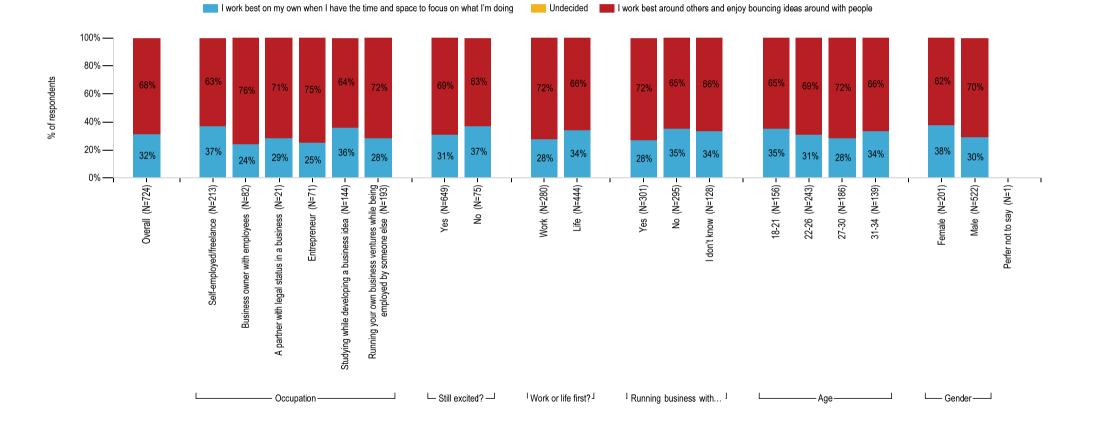
I tend to recruit staff who share my personal values
I tend to recruit people who share my ambition and drive
I tend to employ people who I know I will enjoy working with
I tend to employ people who will challenge how I think and bring a fresh perspective
Not applicable

Profile: Qualities

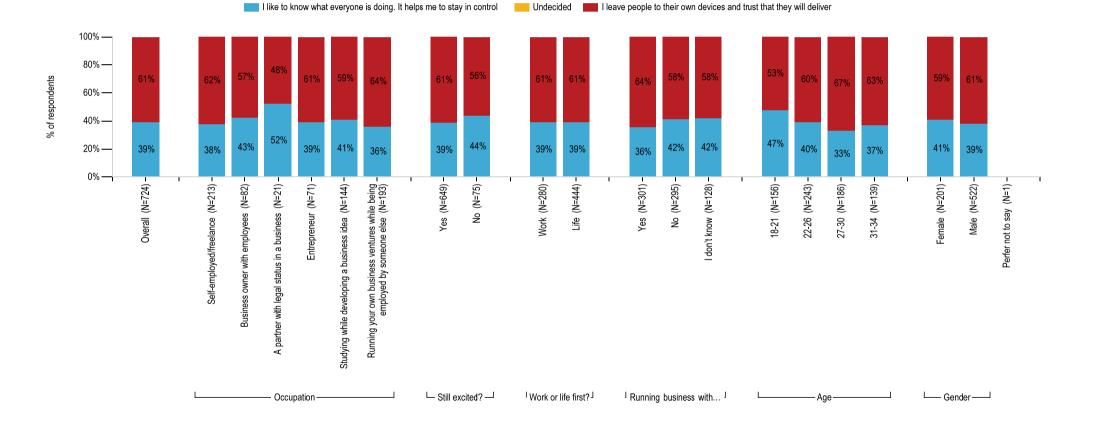
What qualities do you look for when employing people?



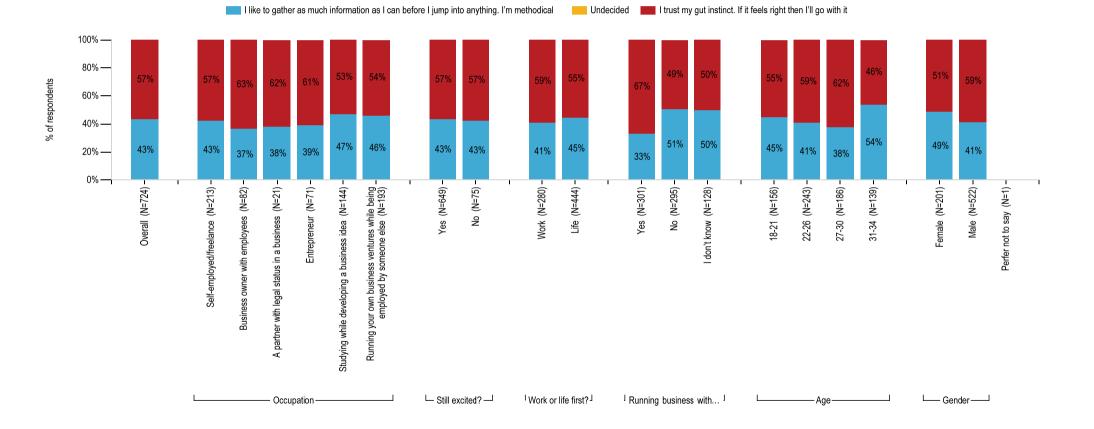
Profile: I work best on my own when I have the time and space to focus on what I'm doing I work best around others and enjoy bouncing ideas around with people



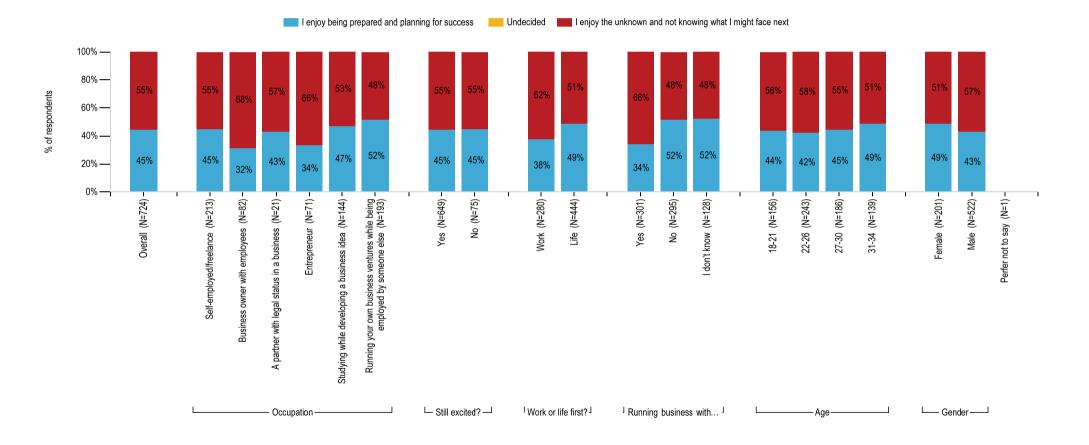
Profile: I like to know what everyone is doing. It helps me to stay in control|| leave people to their own devices and trust that they will deliver



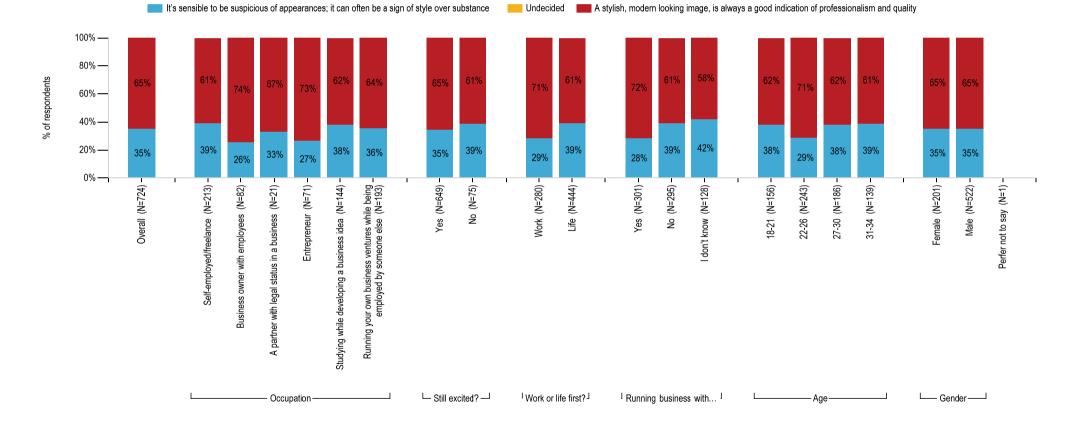
Profile: I like to gather as much information as I can before I jump into anything. I'm methodical|I trust my gut instinct. If it feels right then I'll go with it



Profile: I enjoy being prepared and planning for success || enjoy the unknown and not knowing what I might face next

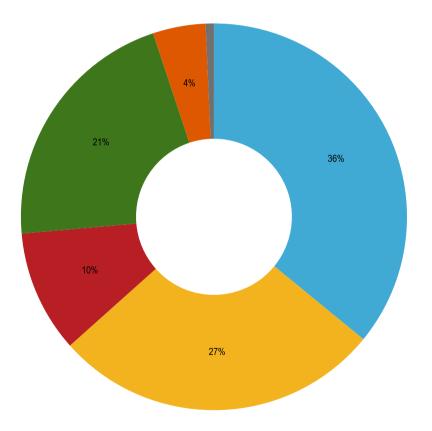


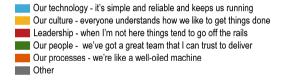
Profile: It's sensible to be suspicious of appearances; it can often be a sign of style over substance A stylish, modern looking image, is always a good indication of professionalism and quality



Smooth running

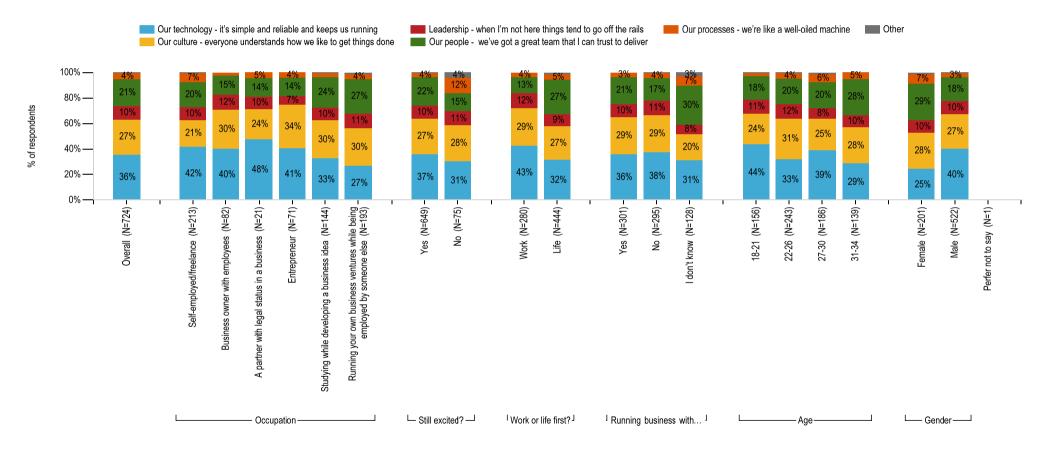
Which of the following is the most important when it comes to the smooth running of your business?





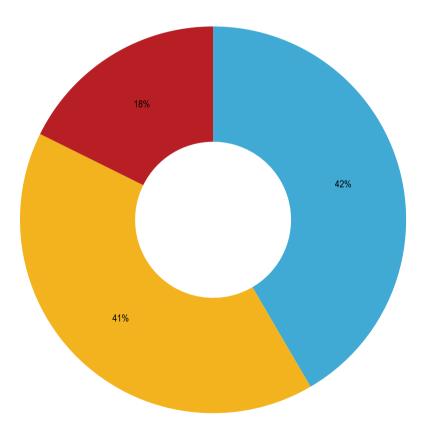
Profile: Smooth running

Which of the following is the most important when it comes to the smooth running of your business?



Technology

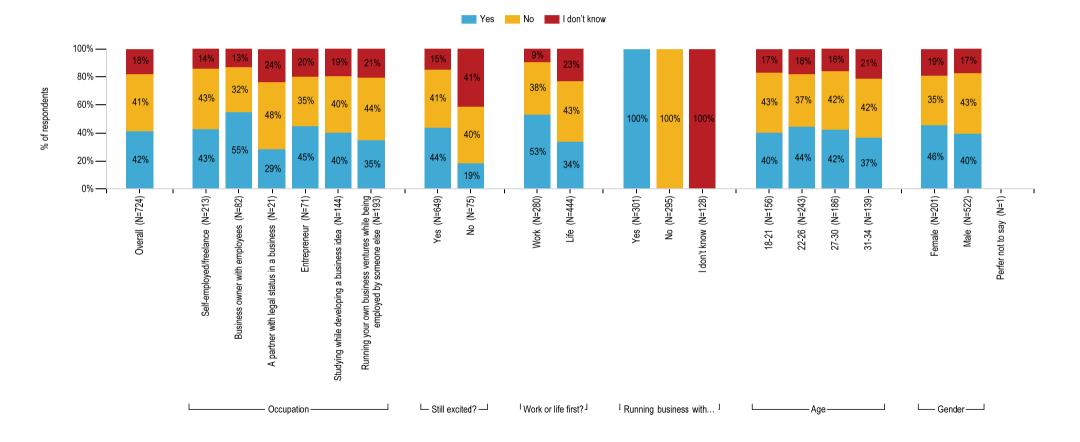
Do you think you would have been able to run your business with the technology available 20 years ago?





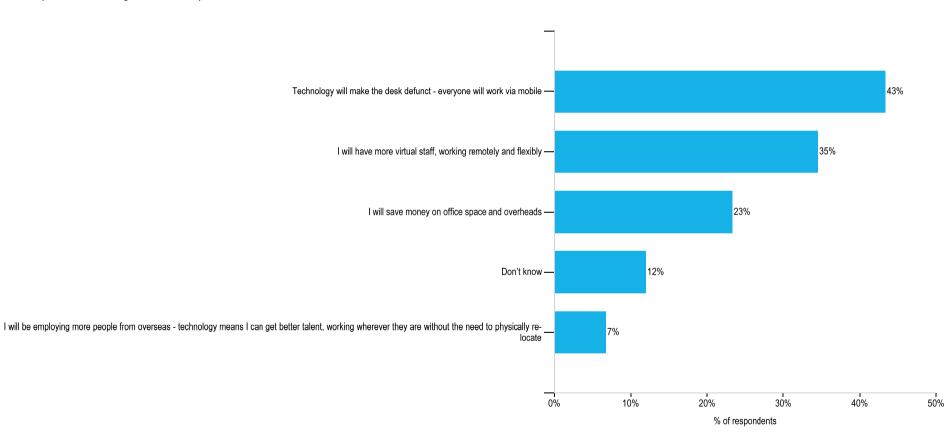
Profile: Technology

Do you think you would have been able to run your business with the technology available 20 years ago?



Technology change

How do you think where you work will change in the next 10 years?



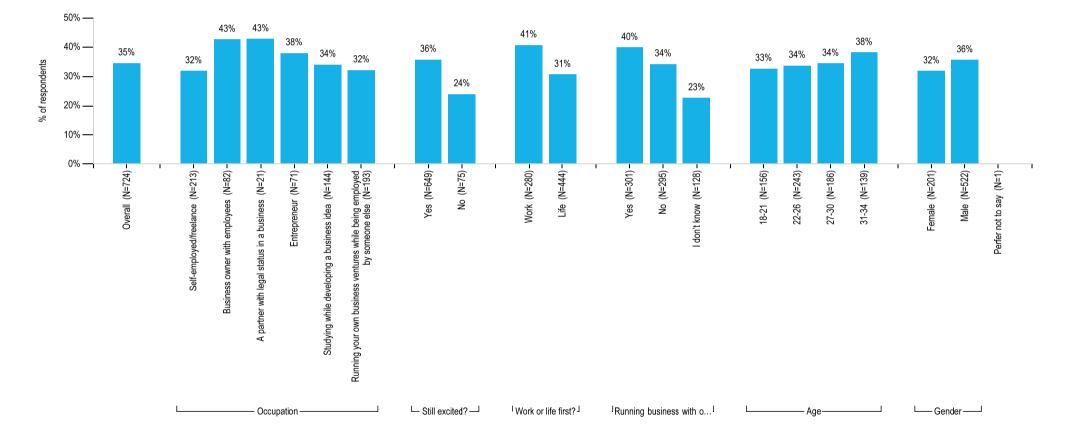
Profile: Technology will make the desk defunct - everyone will work via mobile

50% 49% 48% 48% 46% 46% 50% -----45% 45% 45% 44% 43% 43% 41% 41% 40% 39% 40% 40% — 36% % of respondents 29% 30% — 26% 20% -10% — 0% — Yes (N=301)-Yes (N=649) -No (N=295) – Female (N=201) -No (N=75) – Self-employed/freelance (N=213) (N=82) A partner with legal status in a business (N=21). Entrepreneur (N=71) Running your own business ventures while being employed by someone else (N=193) Work (N=280) Life (N=444) Male (N=522) Perfer not to say (N=1) Overall (N=724) Studying while developing a business idea (N=144) I don't know (N=128) 18-21 (N=156) 22-26 (N=243) 27-30 (N=186) 31-34 (N=139) Business owner with employees Work or life first? └─ Still excited? ─┘ IRunning business with o...I L -Gender-Occupation - Age-

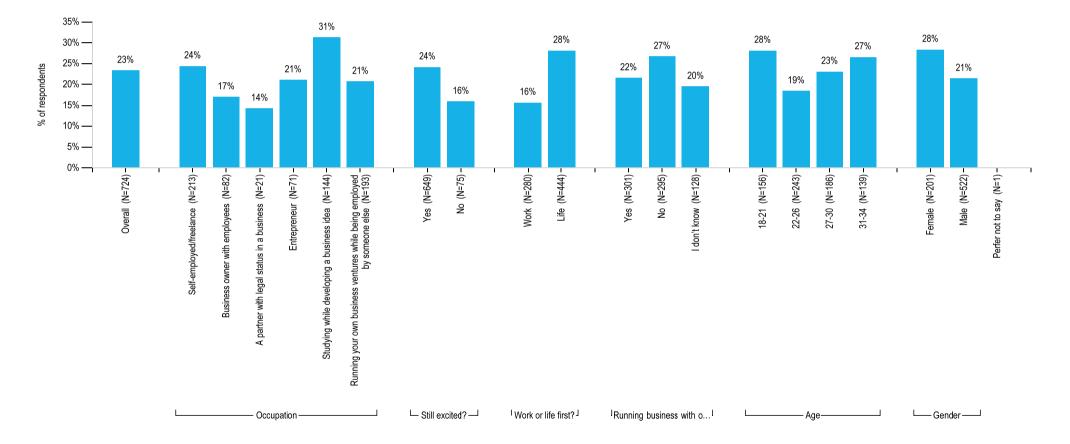
How do you think where you work will change in the next 10 years?

Profile: I will have more virtual staff, working remotely and flexibly

How do you think where you work will change in the next 10 years?

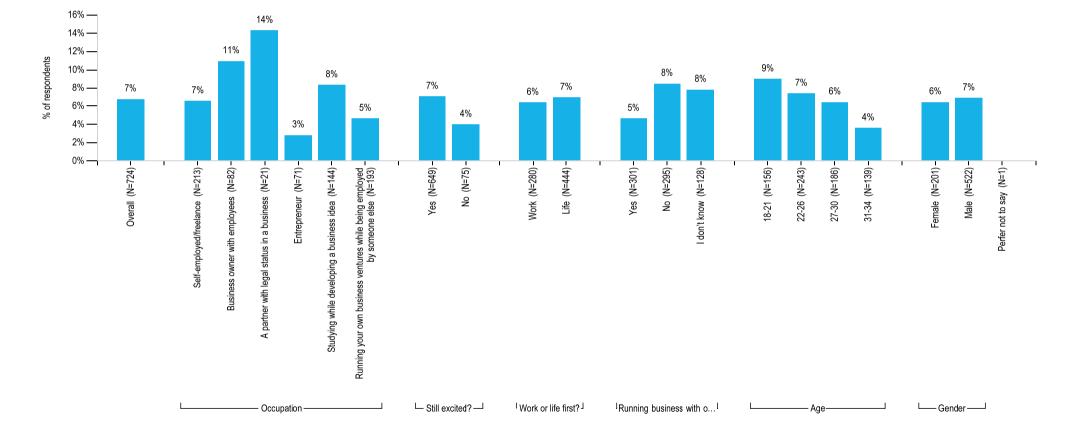


Profile: I will save money on office space and overheads



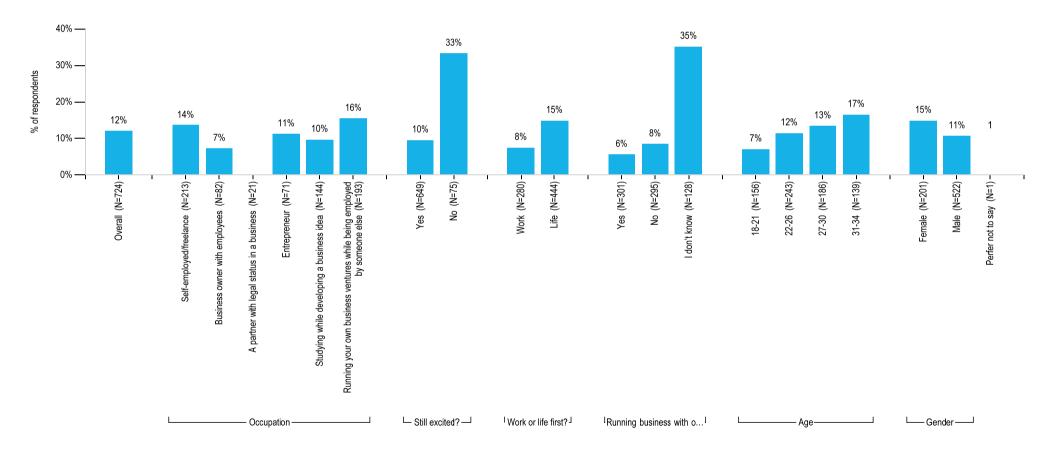
How do you think where you work will change in the next 10 years?

Profile: I will be employing more people from overseas technology means I can get better talent, working wherever they are without the need to physically re-locate

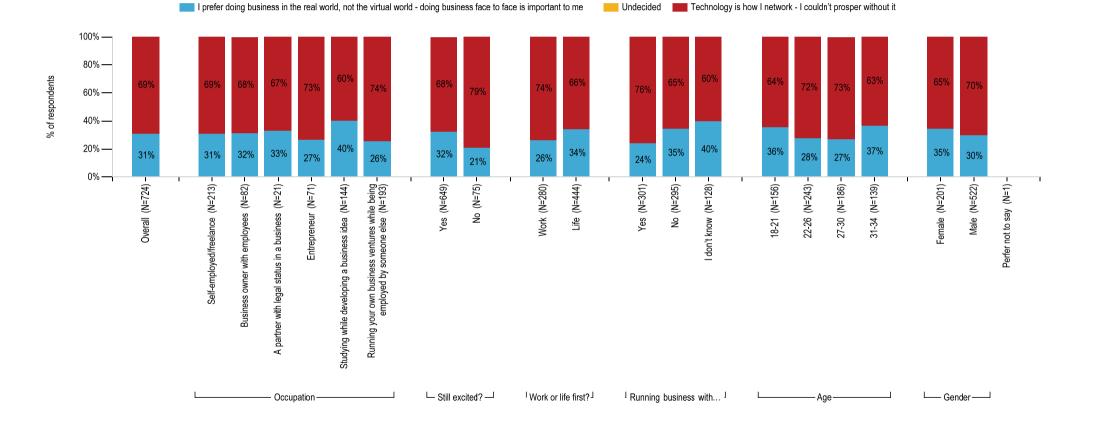


Profile: Don't know

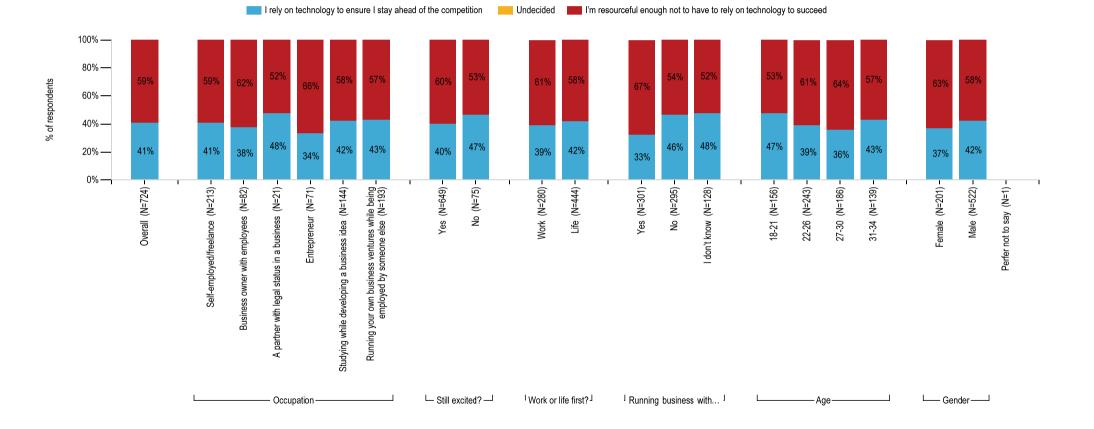
How do you think where you work will change in the next 10 years?



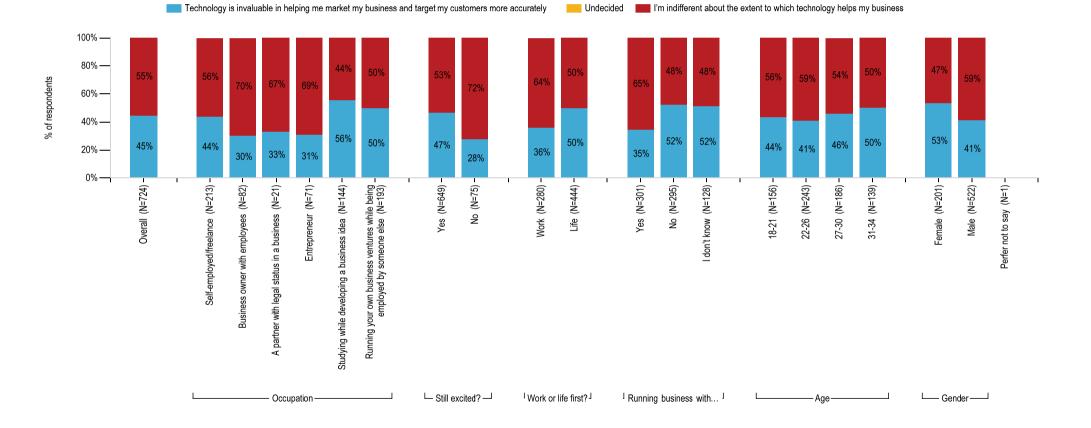
Profile: I prefer doing business in the real world, not the virtual world - doing business face to face is important to mellechnology is how I network - I couldn't prosper without it



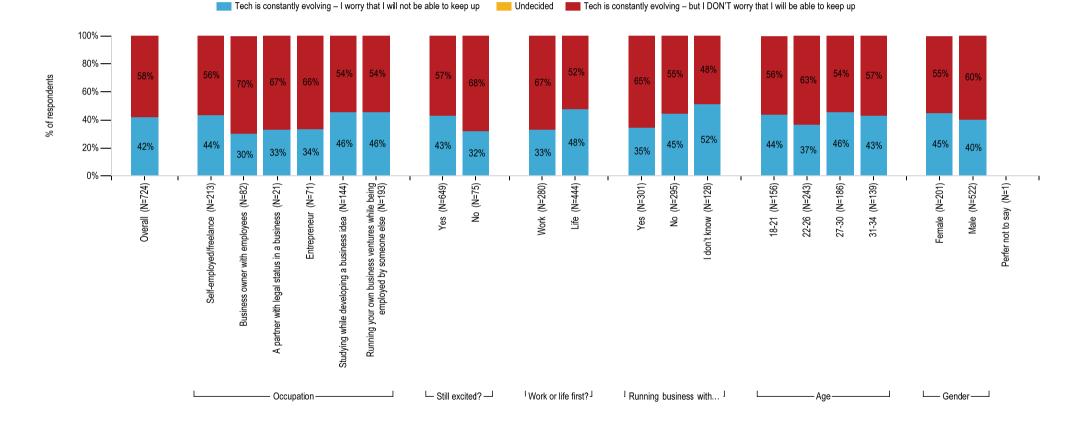
Profile: I rely on technology to ensure I stay ahead of the competition I'm resourceful enough not to have to rely on technology to succeed



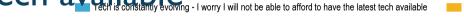
Profile: Technology is invaluable in helping me market my business and target my customers more accurately I'm indifferent about the extent to which technology helps my business



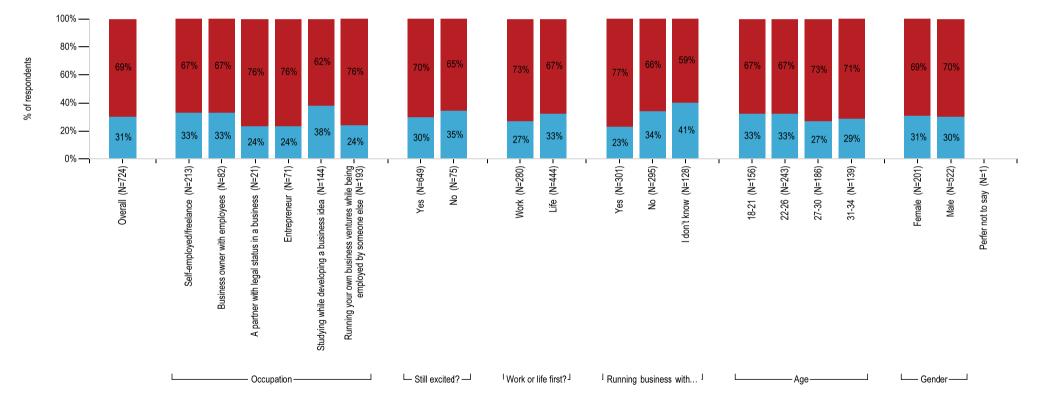
Profile: Tech that is free can be just as good as tech you need to pay for |Tech that is free is never as good as tech that you need to pay for



Profile: Tech is constantly evolving - I worry I will not be able to afford to have the latest tech available Tech is constantly evolving - but I DON'T worry I will be able to afford to have the latest tech available Undecided

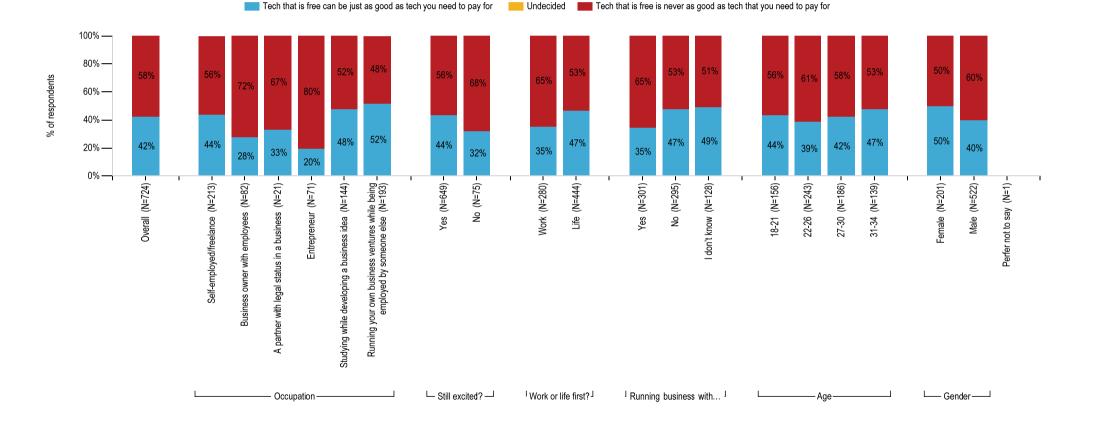


Tech is constantly evolving - but I DON'T worry I will be able to afford to have the latest tech available



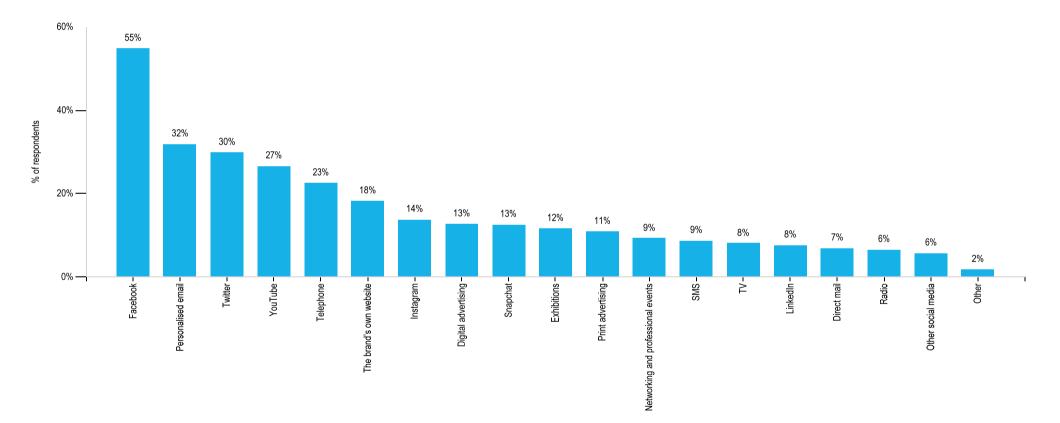
Private & Confidentia Morar Consulting Page 62

Profile: Tech that is free can be just as good as tech you need to pay for |Tech that is free is never as good as tech that you need to pay for



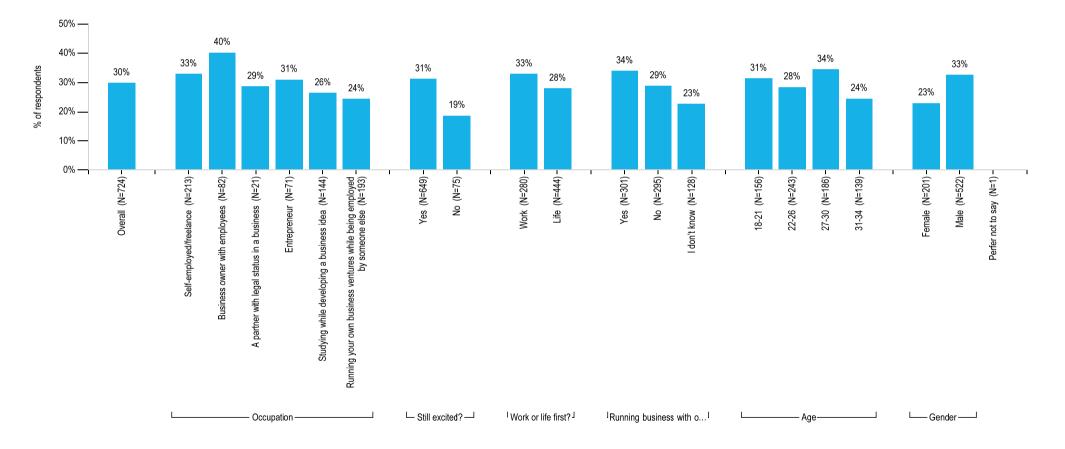
Brands

How do you prefer brands to communicate with you directly?



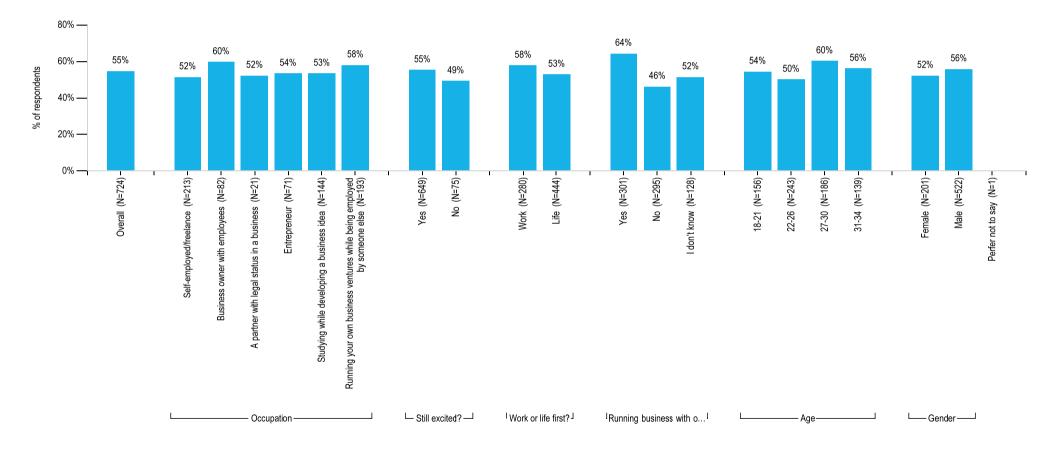
Profile:Twitter

How do you prefer brands to communicate with you directly?



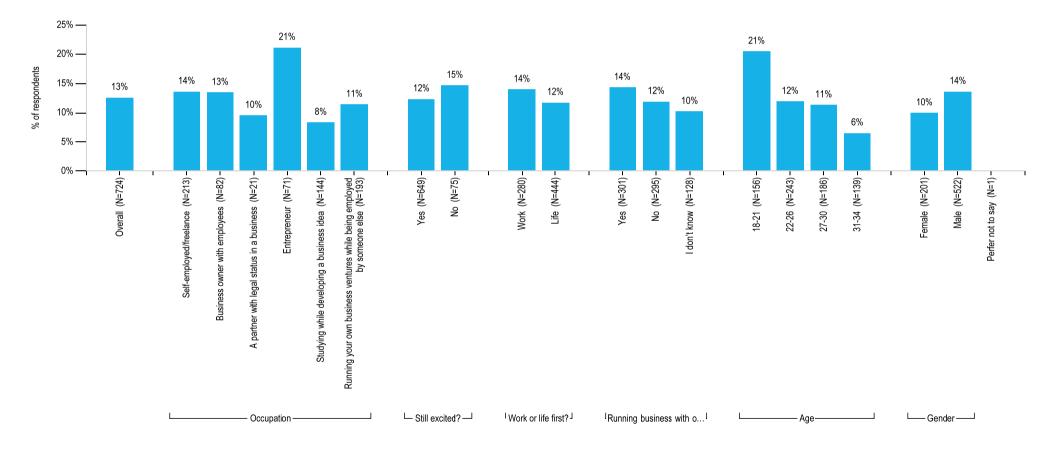
Profile: Facebook

How do you prefer brands to communicate with you directly?



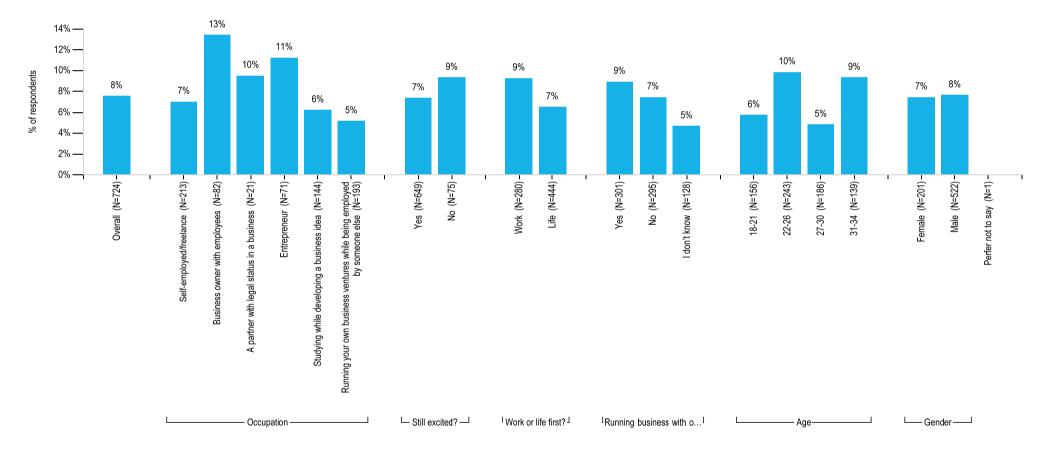
Profile: Snapchat

How do you prefer brands to communicate with you directly?



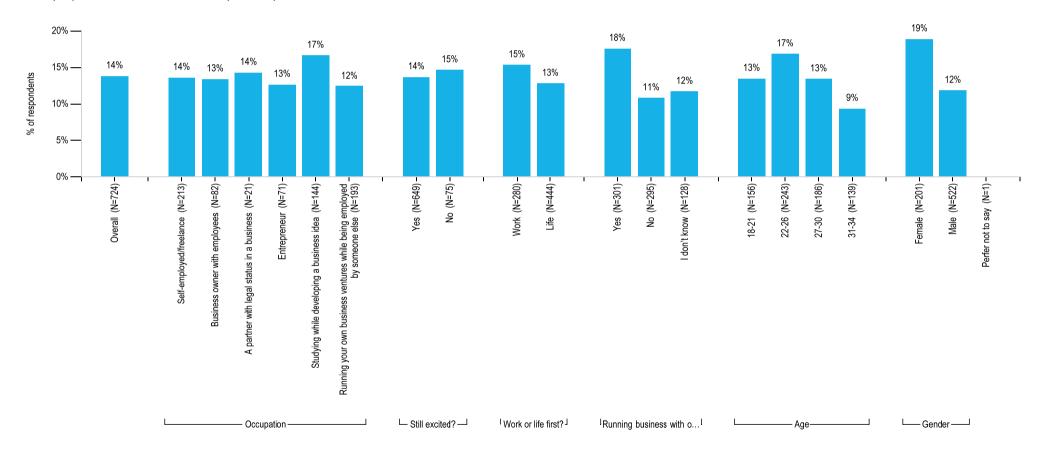
Profile: LinkedIn

How do you prefer brands to communicate with you directly?



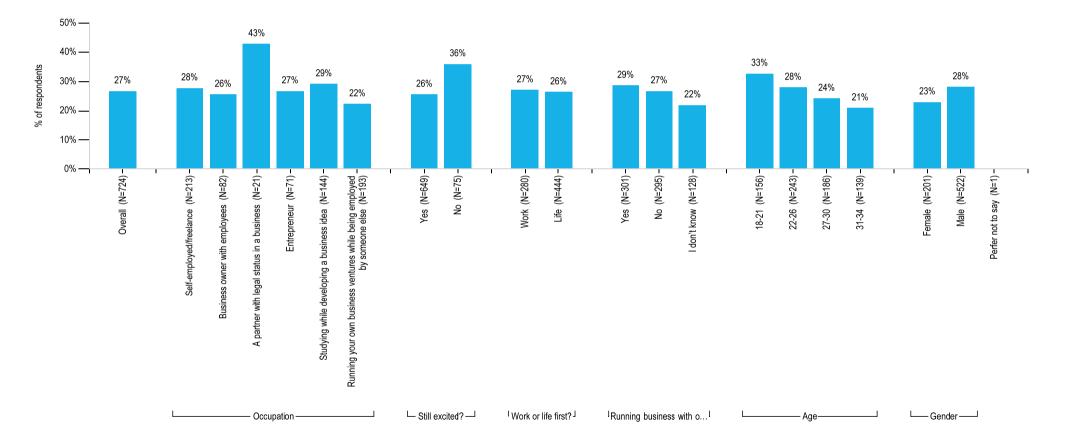
Profile: Instagram

How do you prefer brands to communicate with you directly?



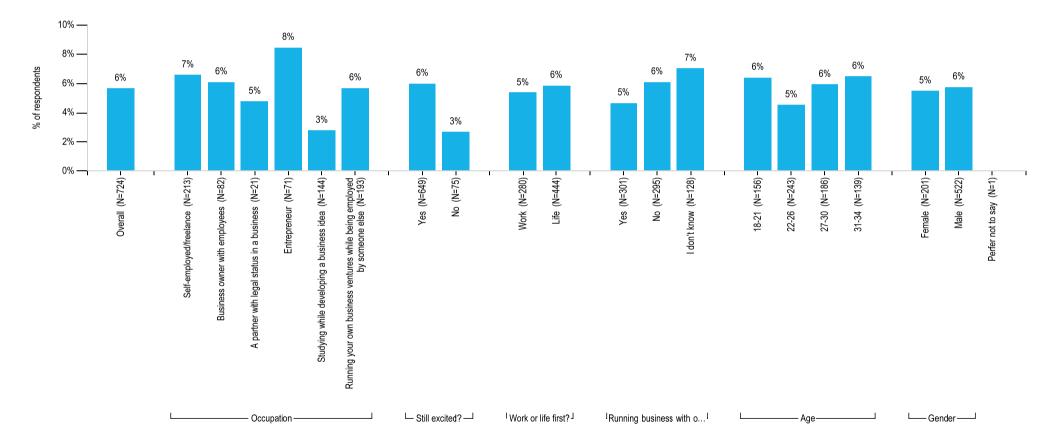
Profile:YouTube

How do you prefer brands to communicate with you directly?



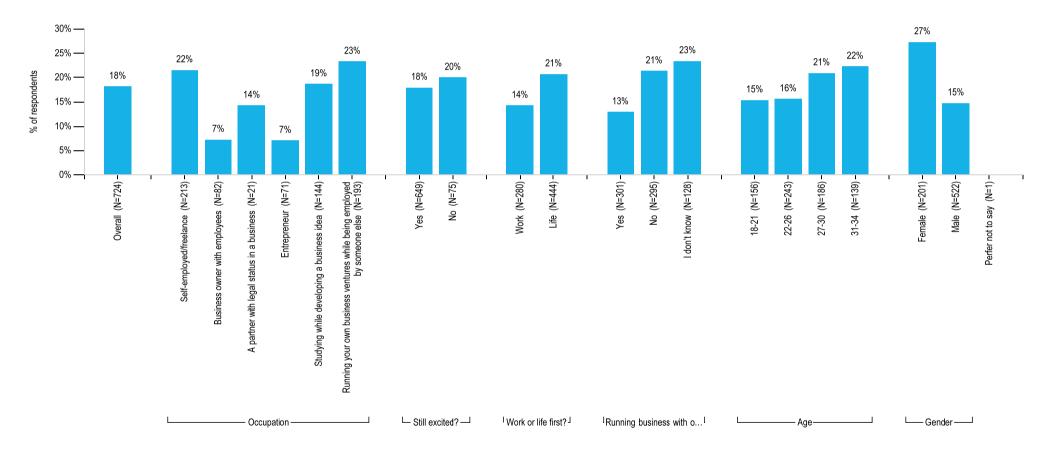
Profile: Other social media

How do you prefer brands to communicate with you directly?



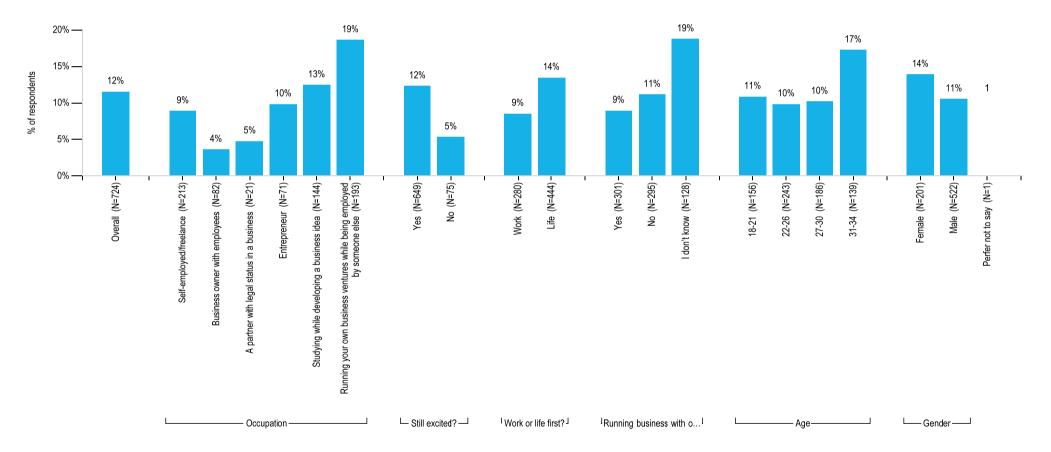
Profile: The brand's own website

How do you prefer brands to communicate with you directly?



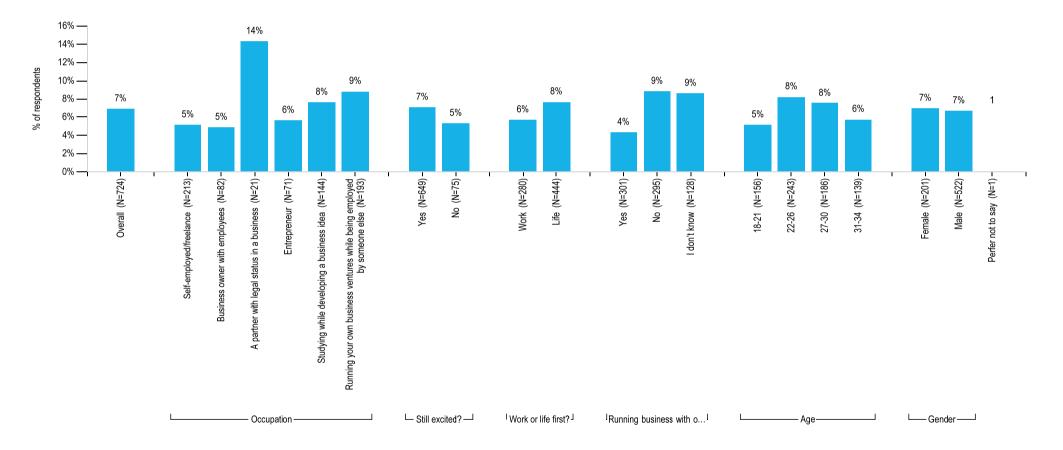
Profile: Exhibitions

How do you prefer brands to communicate with you directly?

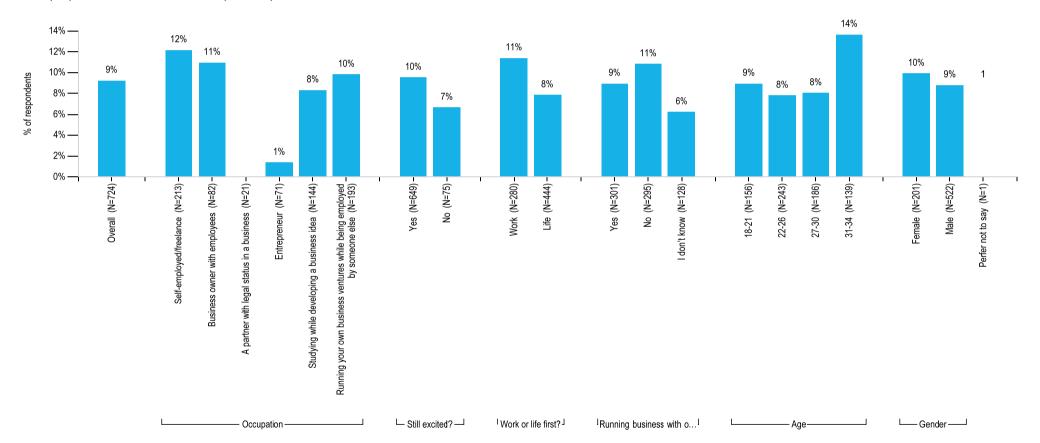


Profile: Direct mail

How do you prefer brands to communicate with you directly?



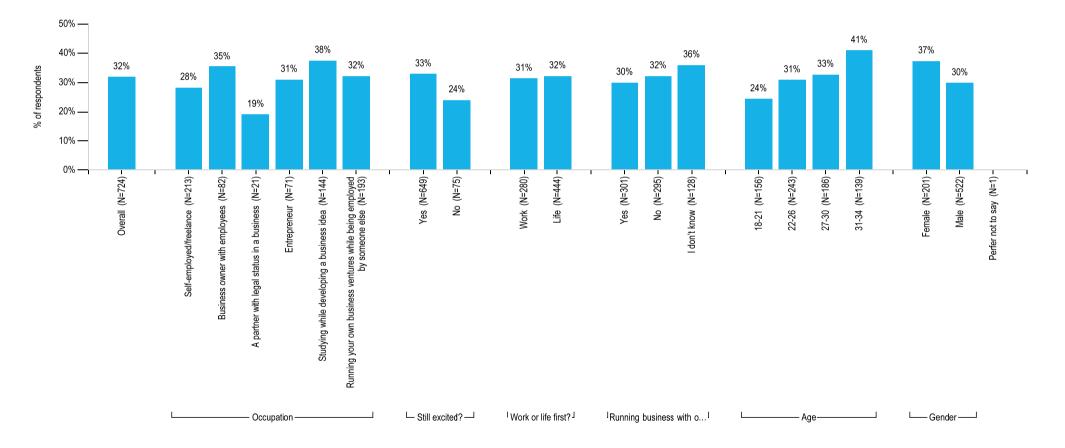
Profile: Networking and professional events



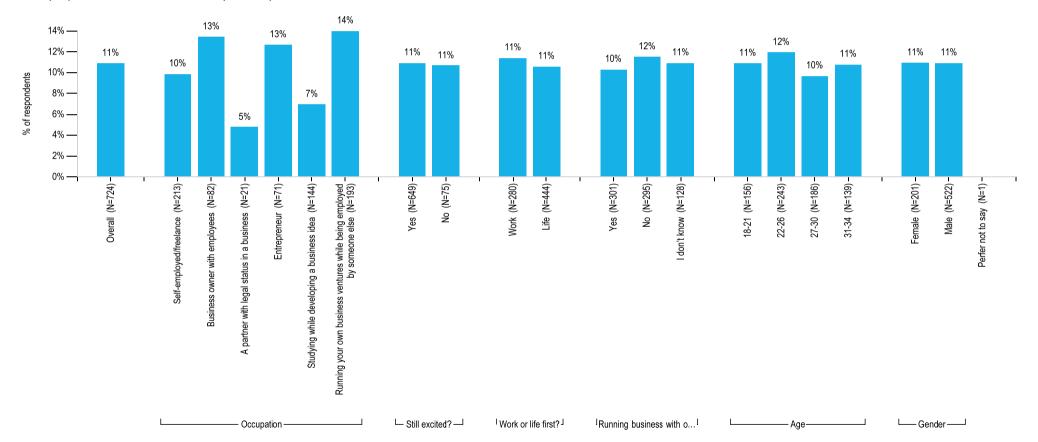
How do you prefer brands to communicate with you directly?

Profile: Personalised email

How do you prefer brands to communicate with you directly?



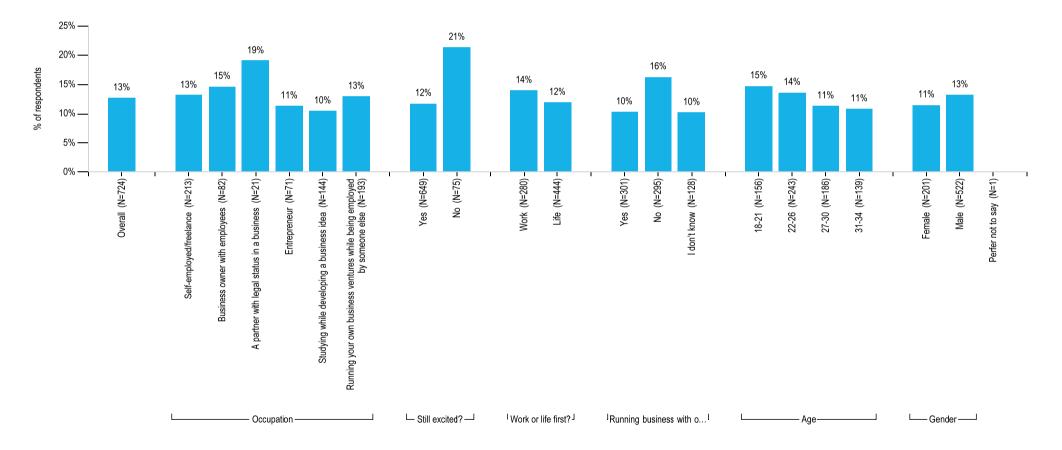
Profile: Print advertising



How do you prefer brands to communicate with you directly?

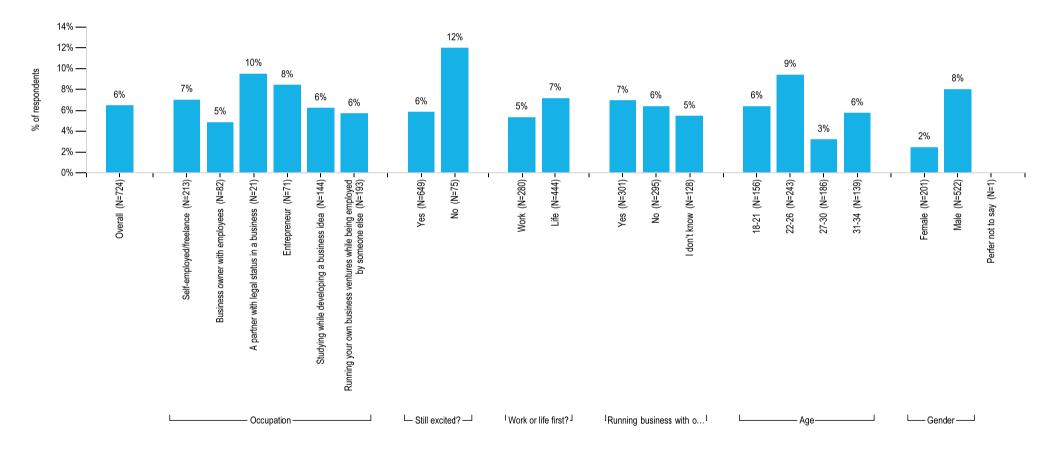
Profile: Digital advertising

How do you prefer brands to communicate with you directly?



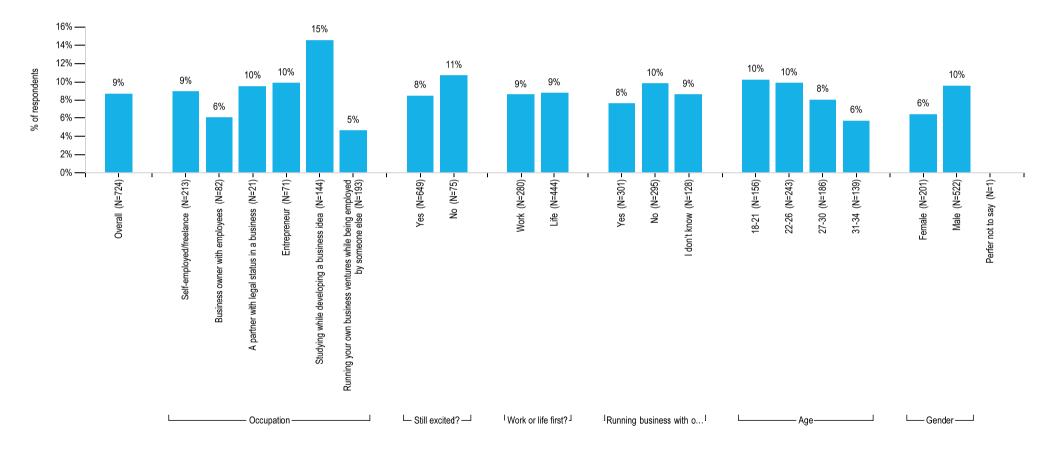
Profile: Radio

How do you prefer brands to communicate with you directly?



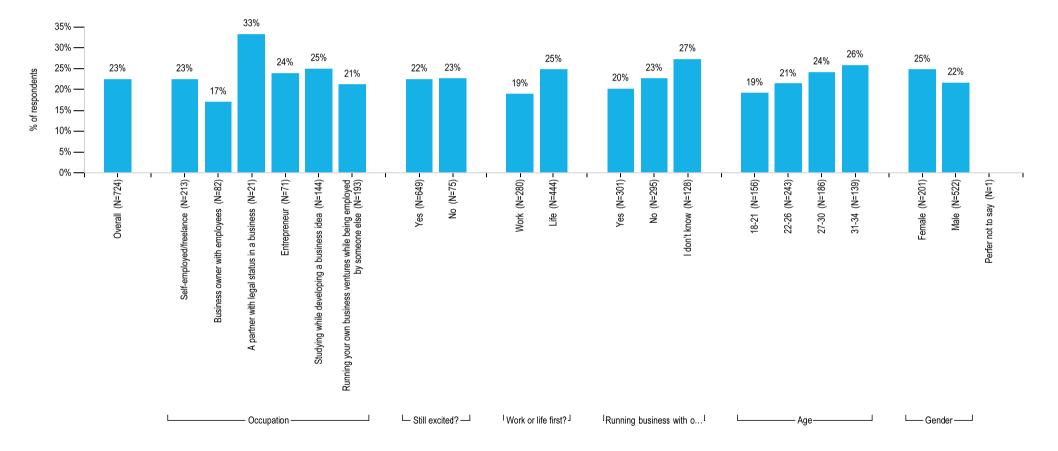
Profile: SMS

How do you prefer brands to communicate with you directly?



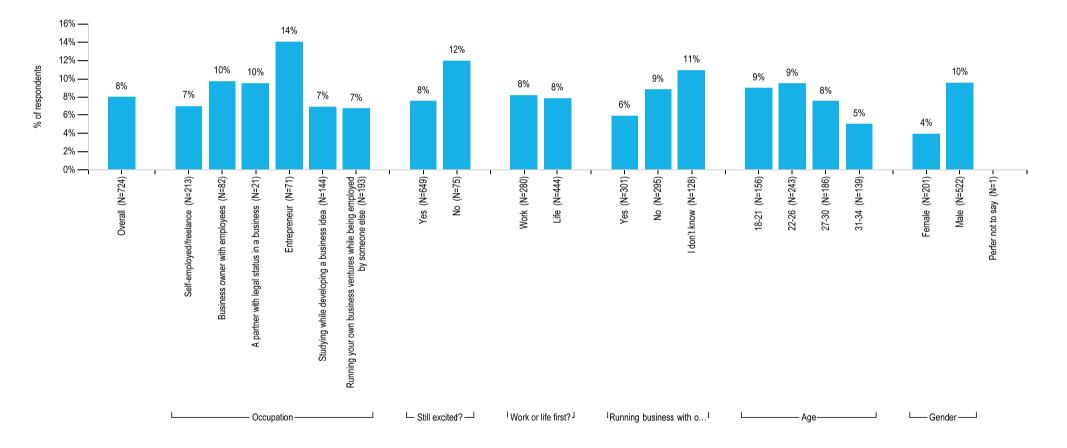
Profile:Telephone

How do you prefer brands to communicate with you directly?



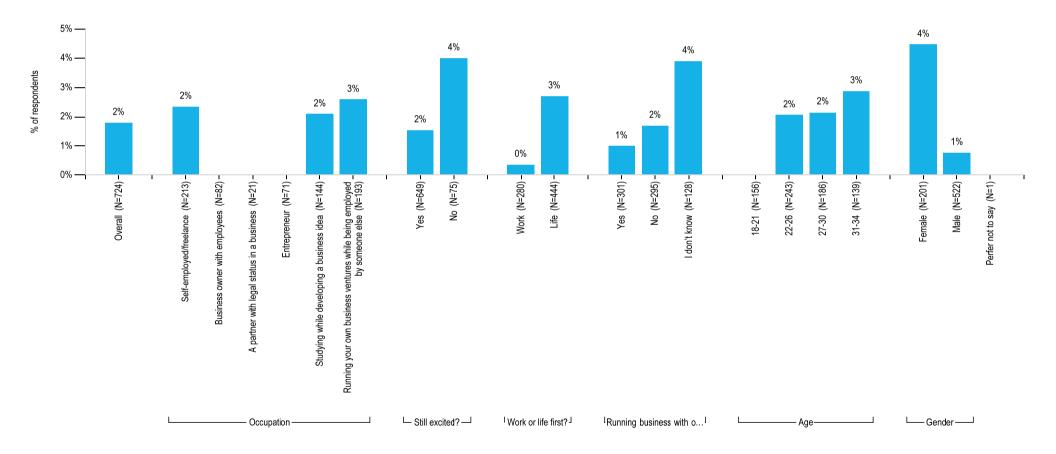


How do you prefer brands to communicate with you directly?



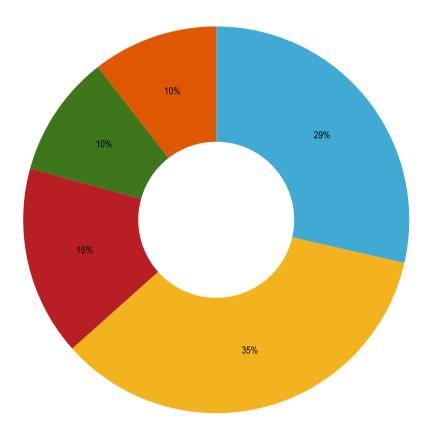
Profile: Other

How do you prefer brands to communicate with you directly?



Paying

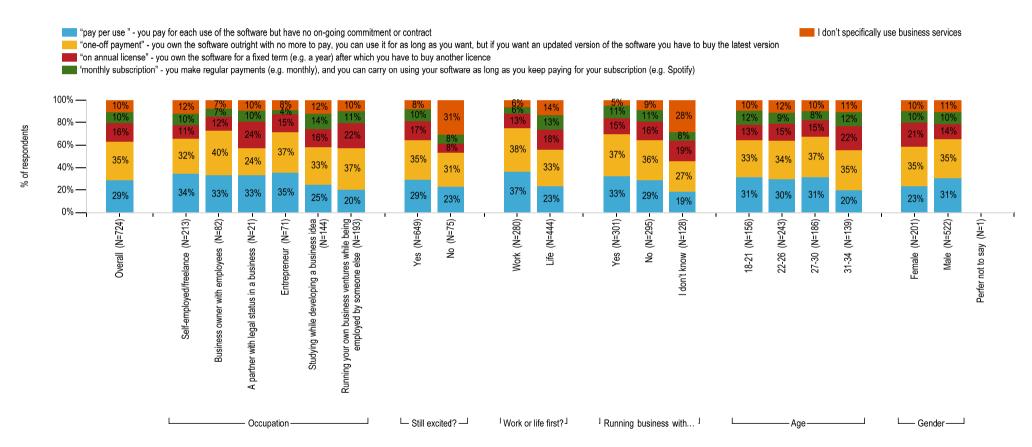
Which of the following best describes your attitude to paying for business services, whether you receive these services via an app, the cloud, a physical product etc.? I like to pay...



"pay per use" - you pay for each use of the software but have no on-going commitment or contract
"one-off payment" - you own the software outright with no more to pay, you can use it for as long as y...
"on annual license" - you own the software for a fixed term (e.g. a year) after which you have to buy a...
"monthly subscription" - you make regular payments (e.g. monthly), and you can carry on using your s...
I don't specifically use business services

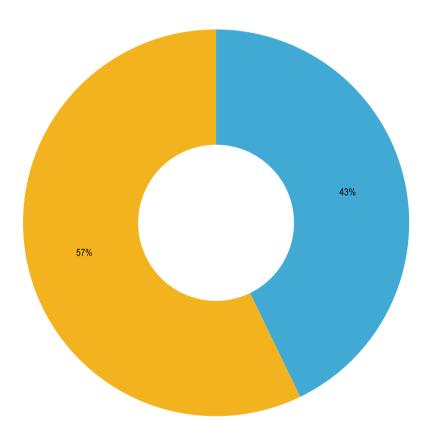
Profile: Paying

Which of the following best describes your attitude to paying for business services, whether you receive these services via an app, the cloud, a physical product etc.? I like to pay...





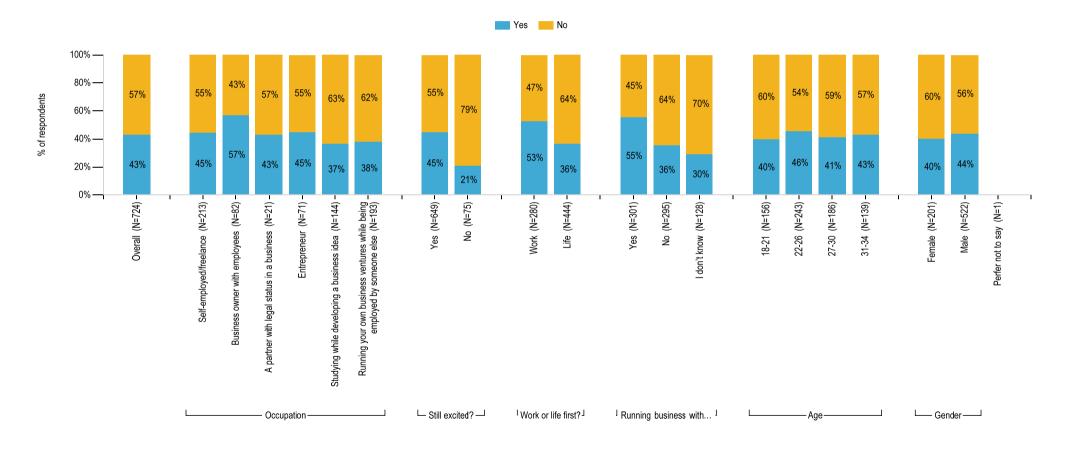
Have you heard of Sage?





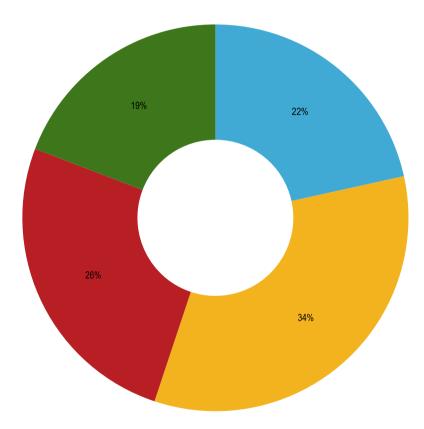
Profile: Sage

Have you heard of Sage?





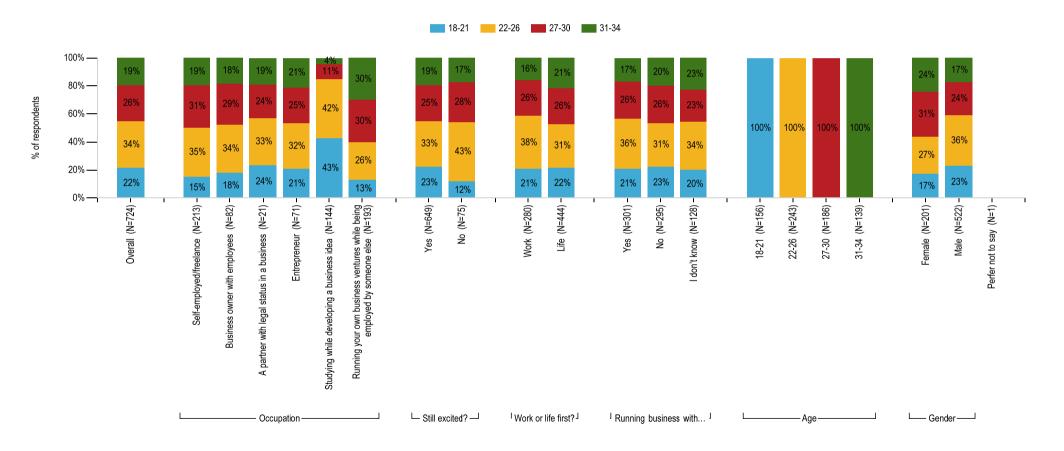
Age_grouped

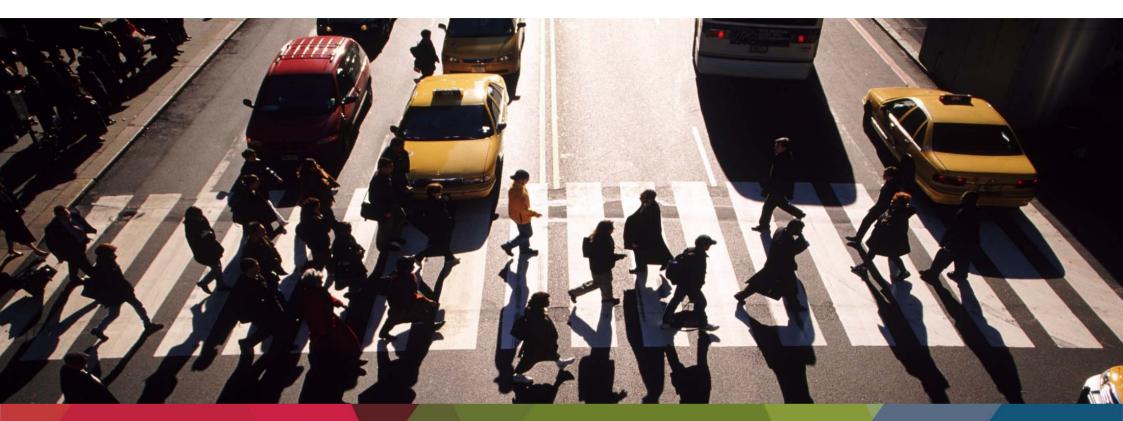




Profile: Age

Age_grouped



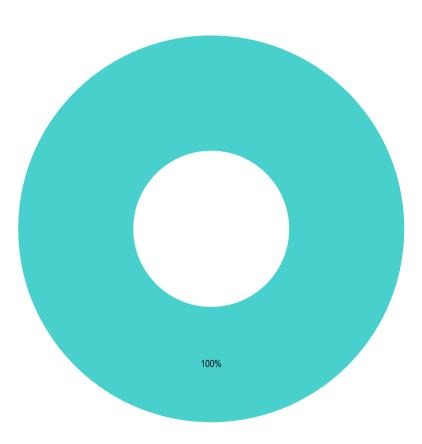


Demographics





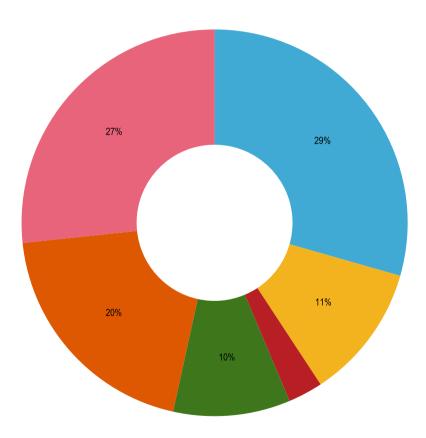
In which country are you living?



Germany

Occupation

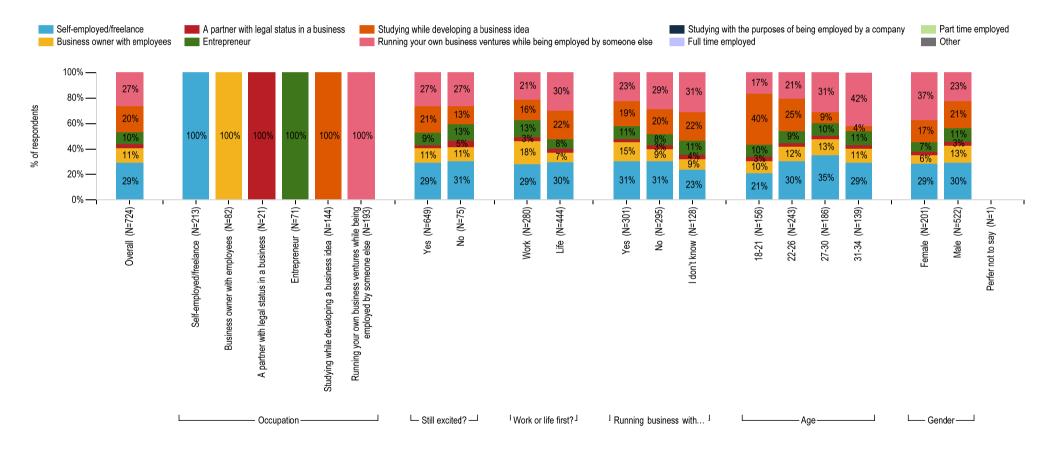
Which of the following best describes your current occupation?





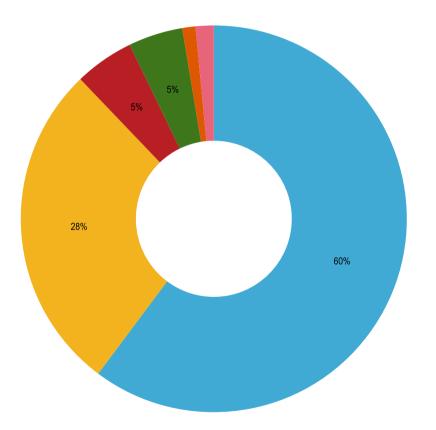
Profile: Occupation

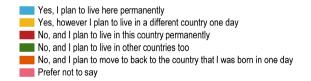
Which of the following best describes your current occupation?



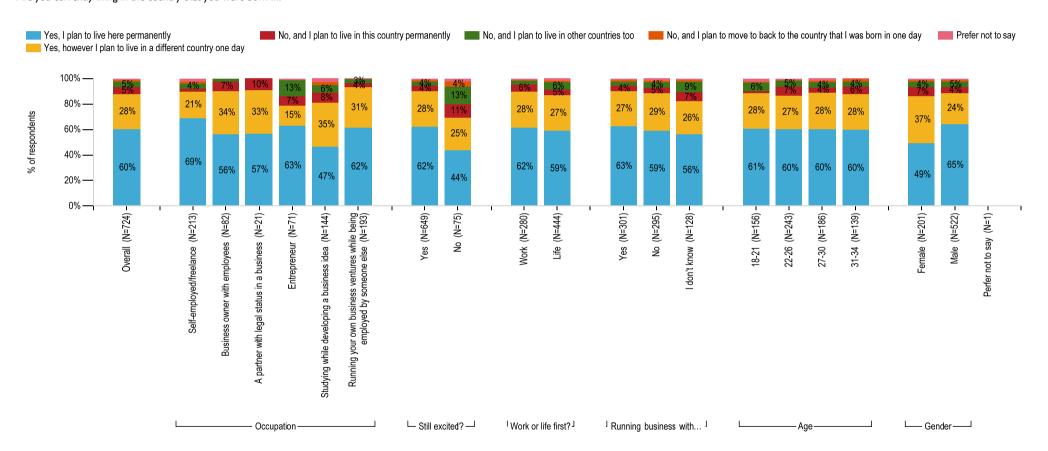
Immigration

Are you currently living in the country that you were born in?





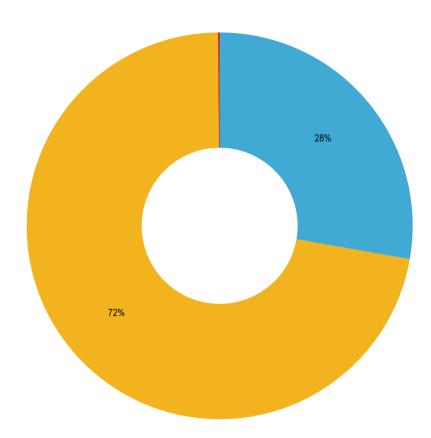
Profile: Immigration



Are you currently living in the country that you were born in?

Gender

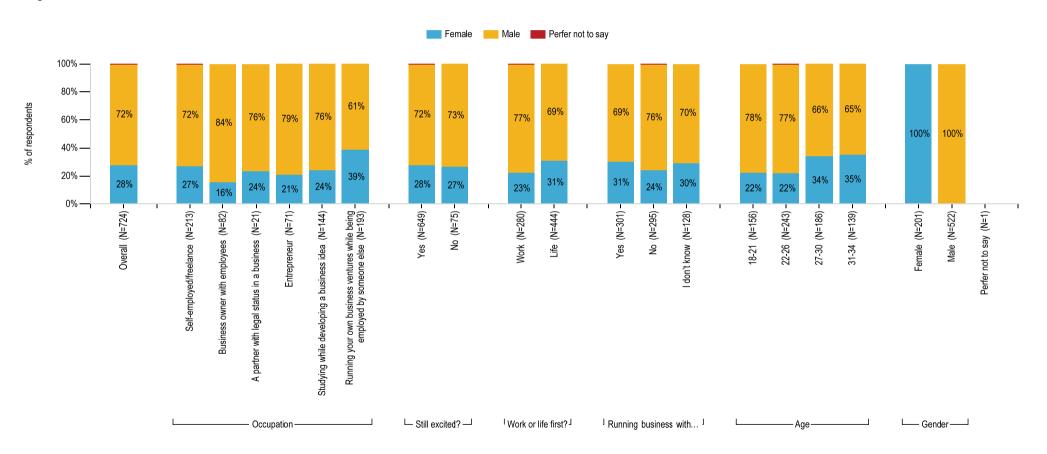
Your gender





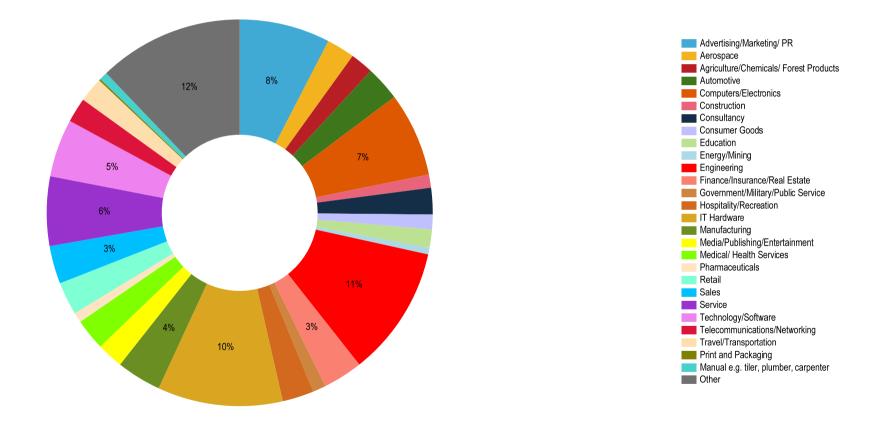
Profile: Gender

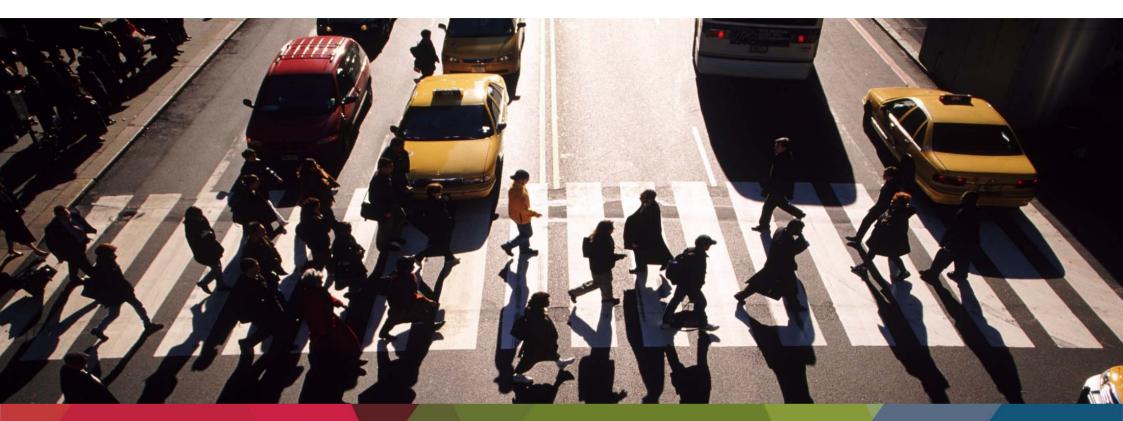
Your gender



Business area

In which of the following area does your business lie?





Thank you

Jane Hales – jane.hales@morarconsulting.com Bozena Culunlu – bozena.culunlu@morarconsulting.com Morar Consulting 65-73 Bermondsey Street, London SE1 3XF T +44 (0)20 7908 6530 London - New York - San Franciscoc

