Sage 500 Supplemental Product or Service Terms

Supplemental Product or Service	Supplemental Terms
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Avalara	If You subscribe to tax services from Avalara, Inc. in connection with Your Software, the provisions of the <u>Avalara Master Services Agreement</u> apply to You.
DocLink Microsoft® SQL™ Server	Download the terms <a as="" href="https://www.neers.com/heres/background-color: blue-neers-color: blue-neer</td></tr><tr><td>2. Microsoft SQL Server is licensed to you with your Sage Software or Service as a " instance="" may="" microsoft="" of="" only="" part="" server="" solution".="" solution.<="" sql="" td="" the="" this="" unified="" use="" you="">
	3. The Unified Solution may only be installed on servers and other devices physically dedicated to you (or virtual machines deployed on servers and devices physically dedicated to you).

solutions or components are provided by Sage or a third party.

- 5. If you acquired a trial copy of Microsoft SQL Server, you may not use the trial copy for more than 120 days.
- 6. Your license to this instance of Microsoft SQL Server terminates when your use of the Sage Software or Service terminates.
- 7. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW: (I) MICROSOFT® MAKES NO WARRANTIES, EXPRESS, IMPLIED OR OTHERWISE, REGARDING MICROSOFT SQL SERVER, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND ALL SUCH WARRANTIES ARE EXCLUDED; AND (II) MICROSOFT® DISCLAIMS ANY LIABILITY FOR ANY DAMAGES, WHETHER DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL, SUFFERED AS A RESULT OF THE USE OR INSTALLATION OF MICROSOFT SQL SERVER. 8. You agree that we may provide information relating to you and your use of Microsoft SQL Server to Microsoft® in connection with your use of the Unified Solution, including as part of our reporting obligations to Microsoft®.

If you acquired a license to Sage Enterprise Intelligence (SEI), the following additional terms apply to you:

Backup.

For the purposes hereof:

- (i) "Customer Data" shall mean the data, information or material provided, inputted or submitted by you or on your behalf into the Software, which may include data relating to your customers and/or employees;
- (ii) "Software" means collectively Sage Enterprise Intelligence (SEI), and the relevant documentation; and
- (iii) "Software Data" means data that relates to the operation or configuration the Software. For SEI provided as on-premises software, you are responsible to have and maintain in place industry-standard backup/disaster recovery processes for Customer Data and Software Data, including for reconstruction of lost or altered source data. For SEI provided as cloud services,

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you are responsible to keep copies (in any relevant format) of all source data that is submitted/entered by you or your representatives on the Software and to have and maintain in place industry-standard backup/disaster recovery processes for Customer Data (including for the reconstruction of lost or altered source data). Sage (or its licensors and suppliers, as applicable) is responsible to have and maintain in place industry-standard backup/disaster recovery processes for Software Data; provided, however, that Sage (or its licensors and suppliers, as applicable) shall only be obligated to provide you the same backup/disaster recovery standards as those provided by Sage's hosting providers.