

Technical requirements



Recommended Requirements

Important Information about Windows XP

Microsoft ended all support for Windows XP in April 2014 including important security updates. This means that your computer and your data may be significantly vulnerable to malicious security attacks. We take the protection of your data extremely seriously which is why new versions of Sage 50 Accounts v21 will no longer install or operate on Windows XP.

Supported operating systems

All 32-bit or 64-bit variants of the following operating systems:

- Windows 8.1
- Windows 8
- Windows 7
- Windows Vista
- Windows Server 2012
- Windows Server 2012 R2
- Windows Server 2008
- Windows Server 2008 R2
- Windows Server 2003
- Windows Server 2003 R2

Recommended hardware

- 2 GB RAM (4 GB RAM if running a 64-bit operating system)
- 2GHz processor or higher
- 5GB of free disk space
- 1Gbps network (100mbps minimum)
- Screen resolution of 1024 x 768

Performance will be improved with higher specification computers and networks. Sage 50 Payroll is compatible with Microsoft Office 2003,

Microsoft Office 2007 and Microsoft Office 2010 32-bit edition. It is not compatible with Microsoft Office 2010 64-bit. This software is not compatible with Microsoft Windows 95, Windows 98, Windows ME, Windows 2000 or Windows NT4 operating systems. This product will not install or run on Google Chrome or Safari. Antivirus software should be configured to exclude Sage files from its scanning routines.

Office integration

- Office 2013 32-bit edition
- Office 2010 32-bit edition*
- Office 2007
- Office 2003

* Not compatible with Office 2010 32-bit starter edition.

Internet Connection

A broadband Internet connection with a minimum download speed of 2mbps is essential to keep your Sage software up to date, and to take full advantage of its features. To be able to use your Sage software, you must have Internet Explorer version 7 or above installed on your PC.

Office integration

Internet Explorer version 10 or above.

To find out more, call

0800 923 0344 (New customers) or
0800 33 66 33 (Existing customers)