

Success Story

Nonprofit gains streamlined solution for complex payroll

Sage Intacct Payroll powered by ADP simplifies grant accounting so Coburn Place can focus on growing its mission.



The challenge

Tracking and accounting for staff time across dozens of grants was a tedious, manual job that consumed precious hours every pay period.



The solution

The organization selected Sage Intacct Payroll powered by ADP for its robust timesheet capabilities, specific grant tracking support, and deep integration with accounting.



The result

Coburn Place's move to Sage Intacct Payroll delivers new efficiencies and automated workflows that free staff time to focus on the organization's mission.

- Timesheet processing time reduced from days to 30 minutes.
- Integration with Sage Intacct accounting saves an additional 2 hours per pay period.
- Quick results sped ROI.
- Single source solution for payroll, HR, and accounting.

Sage

Organization
Coburn Place

Location
Indiana, US

Industry
Nonprofit

Sage Products
Sage Intacct Payroll powered by ADP
Sage Intacct



About Coburn Place

Coburn Place offers compassionate support and safe housing choices to survivors of domestic violence and their children in the greater Indianapolis area.



Coburn Place fills an essential role in its Indianapolis community. The nonprofit organization provides housing and related resources to individuals and families impacted by domestic violence. Through its own apartment units and community-based housing options, Coburn Place offers a safe home for those who need it most. The organization's good work has earned it numerous government and private grants — essential for its operation but challenging to manage.

Sage Intacct Payroll powered by ADP streamlines and simplifies the grant-specific time collection for Coburn Place, passing the results automatically into accounting for a complete financial and grant management solution.

Sage Intacct opens the door to efficiency

Coburn Place implemented Sage Intacct a few years ago. “When I was hired, we were using an outsourced accounting service, and we knew that to gain the insight, control, and growth capabilities we needed, we would need to bring accounting in house,” explains Jeff Conder, VP of Operations for Coburn Place.

“Sage Intacct is so strong in the nonprofit space, especially with its grant tracking and reporting capabilities, that we chose it as our accounting solution,” adds Beth Bright, Finance Director.

Inviting Sage Intacct Payroll to move in

With Sage Intacct streamlining financial management and grant tracking, Jeff and the organization's HR Director turned their attention to payroll. “We'd been using Paychex for several years,” Jeff says. “But it didn't address our need to track staff time against our grants. Plus, the support had declined. We'd sometimes wait on hold for 30-40 minutes to get an answer to an urgent payroll question.”

The organization's disappointment with Paychex was exacerbated by its cumbersome, manual timesheet system. Previously, staff would print their timesheets (in the form of a spreadsheet) and then route the paper copy for approval.

“We require approval from the employee and their signature,” explains Kris Krumb, the organization's HR director. “It would take days every month to review timesheets. Staff would all get in a room to review and approve each printed timesheet. It was a completely manual system that took time away from the strategic work that we needed to be doing.”

The team was instantly intrigued when they learned of Sage Intacct Payroll powered by ADP. “Once we saw demos of the software and the timesheet feature that supports our grant accounting, we knew we'd found the right solution,” says Jeff.



“Timesheet processing went from several days each pay period to just about 30 minutes. And we have much more confidence in the accuracy.”

Kris Krumb

HR Director, Coburn Place

Rapid ROI

Jeff notes that the implementation of Sage Intacct Payroll went smoothly. “We were actually among the first organizations to use the new offering, but we had great support from both Sage and ADP, and everything went well.”

The combination of Sage Intacct Payroll and Sage Intacct accounting software means Coburn Place can instantly share data between payroll, HR, and accounting with no manual or duplicate data entry. The time savings across multiple tasks led to a rapid return on investment.

Beth Bright, Coburn Place’s finance director, experiences the benefits of this integration firsthand, “It simplifies everything. Previously, we would have to create journal entries for the payroll transactions manually,” she says. “It took me an average of two days every pay period. Now, it’s automatic. It saves an enormous amount of valuable time and significantly speeds the reconciliation process.”

Kris reports that the days each month processing timesheets are now free for more strategic tasks. “Timesheet processing went from several days each pay period to just about 30 minutes. And we have much more confidence in the accuracy.”

Supportive team delivers results

Jeff remembers that he was initially concerned about support for Sage Intacct Payroll, but that those concerns were quickly replaced with confidence. “With both Sage and ADP involved, we weren’t sure if we’d have to go through many layers to get assistance,” he says. “But that’s not the case. We have an excellent account manager and get quick answers to all of our questions.”

In addition to the payroll, time, and attendance components, the organization also implemented other Sage Intacct Payroll capabilities, including open enrollment, benefits, and insurance. Kris notes that the transition was smooth. “Our first open enrollment cycle went really well. We even switched providers simultaneously, and there were no issues.”

Plenty of room to grow

After two years of rapid growth, expansion, and change, Coburn Place isn’t planning on staying still. “We are looking at some expansion opportunities that will allow us to serve more individuals in need,” concludes Jeff. “This forward vision was behind our move to Sage Intacct. We need business management tools that can grow with us, and I feel like we’ve made the right choice.”



Sage

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