

Success Story

Stronger finance for a growing global church

Churchome uses Sage Intacct to manage complexity, support new initiatives, and keep its focus on people, not spreadsheets

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Sylvia Katabaazi, CPA
Controller, Churchome



The challenge

As Churchome grew into a multi-site, growing global church with a large online congregation, its legacy financial system couldn't keep up. Reporting relied on spreadsheets and outside help, core processes were manual and slow, and a lean finance team struggled to provide timely insight for a high-visibility ministry.



The solution

Churchome chose Sage Intacct for its cloud architecture, nonprofit-focused dimensions, and multi-entity, fund-based accounting in one system they can own and grow with.



Results with Sage Intacct

With Sage Intacct, Churchome gained the visibility, control, and time savings it needs to support a growing global church.

- Cutting monthly credit card review from four days to four hours.
- Completing annual audits faster and at lower cost, with clear audit trails and easy access to supporting details.
- Enabling a small finance team to support a large, multi-entity, global ministry without constant headcount increases.
- Giving pastors and department leaders real-time, drill-down access to financial data, improving budgeting conversations and accountability.

Sage

Organization
Churchome

Location
Washington, US

Industry
Faith-based nonprofit

Sage Products
Sage Intacct

Sage Partner
Clark Nuber PS

churchome

About Churchome

Churchome is a growing global church community rooted in the life and teaching of Jesus. With physical locations in the Seattle area and Los Angeles, Churchome also reaches hundreds of thousands of people each week through its digital platforms and app-based ministry, helping people around the world find a spiritual home.

Clark Nuber PS

About Clark Nuber PS

For over 70 years, Clark Nuber has provided sophisticated accounting and consulting services to clients in the Pacific Northwest and throughout the world. With over 300 professionals, we bring world-class expertise to helping our clients implement strategies for financial health, management, and growth.



Modern stewardship for a global church community

Churchome began as a local church in the Seattle area and has grown into a global, non-denominational community. Today, its ministry spans multiple physical locations, a vibrant online presence, and a fast-growing app that helps people engage with teaching, prayer, and community from wherever they are. Each week, hundreds of thousands of people around the world connect with Churchome's services, content, and pastors.

That reach comes with a significant responsibility. Members and donors expect careful stewardship of the resources they entrust to the church. Churchome undergoes a full annual audit, makes financial information available to those who request it, and holds its finance team to a high standard of transparency and internal controls.

When Controller Sylvia Katabaazi joined Churchome, she saw a ministry with big vision and a finance function running on technology that no longer matched its size and complexity. Her goal was simple and serious: give Churchome the financial visibility and control it needed to support a very large, very visible mission. Sage Intacct became a key part of that story.

"People are trusting us with something sacred," Sylvia says. "Sage Intacct helps us see clearly, respond quickly, and demonstrate that we're taking that trust to heart."

A growing ministry outgrows its legacy system

Before Sage Intacct, Churchome relied on a legacy nonprofit financial platform. It had served the organization for years, but as the church expanded into multiple entities, campuses, and digital initiatives, the cracks started to show.

Basic reporting was difficult. Years of work-arounds, legacy accounts, and manual processes meant the finance team often needed outside consultants or complex spreadsheets to answer seemingly simple questions. Department leaders waited for finance to send reports. Digging into the "why" behind the numbers took more time than the team could spare.

Controls were more difficult to enforce than anyone liked. Staff across the organization entered their own invoices and sometimes set up vendors, which created timing issues, extra review work, and a higher risk of something slipping through without a second set of eyes. Bank reconciliations were a monthly headache. Managing more than a hundred corporate credit cards was another.

At the same time, Churchome's ministry footprint continued to grow. The organization needed multi-entity capability, strong fund and donor-restricted reporting, better visibility into spending across locations and programs, and a platform that fit a digital-first church.



Sage Intacct gives Churchome clear, real-time visibility across every fund, campus, and program, so a lean finance team can confidently support a global ministry.

Sylvia had used Sage Intacct in a previous role and knew what a modern, cloud-based financial system could do. After seeing Churchome's needs first-hand, she recommended moving to Sage Intacct to give the team a better foundation.

A thoughtful implementation that built confidence

Churchome selected Sage Intacct and partnered with Clark Nuber PS for implementation. For Sylvia and her team, the experience was organized, collaborative, and refreshingly practical.

Clark Nuber mapped out the project in detail, including milestones, responsibilities, and testing steps. A sandbox environment let the team experiment, learn, and refine the configuration before anything went live. They took time to clean up the chart of accounts, rethink structures that had grown cumbersome over the years, and design dimensions that would support funds, campuses, and ministries going forward.

Sylvia, who describes herself as naturally curious and detail-oriented, handled much of the configuration work herself with Clark Nuber's guidance. That hands-on approach meant that by the time Sage Intacct went live, Churchome's finance team already understood the system deeply and felt comfortable owning it.

"We didn't want a black box someone else controlled," she says. "We wanted a system we could grow with. Sage Intacct gave us that, and the implementation process made sure we knew exactly how everything fit together."

Visibility that invites better conversations

One of the most immediate changes came in reporting and visibility. Instead of waiting on monthly spreadsheets or custom report runs, Churchome's leaders now log directly into Sage Intacct to see real-time budget versus actuals, drill into transactions, and view supporting documents.

Dimensions such as fund, campus, program, and project make it easy to understand what each number represents. If a budget line is high, leaders can quickly see whether it's tied to a specific event, location, or initiative rather than guessing or relying on anecdotes.

Early in the rollout, a Clark Nuber implementer helped build a foundational report and showed Sylvia how to create new ones. From there, the finance team took over. Today, Churchome designs and maintains its own reports and dashboards, tailoring them to the way pastors and department heads think about ministry.

A favorite example is their variance dashboard, which brings together budget, actuals, fixed assets, and prepaids so leaders see a complete picture. It helps avoid confusion when timing differences or balance sheet activity are driving variances, and it supports more productive conversations about how to respond.

"I love that we can get to the 'why' so much faster," Sylvia says. "Instead of sending static reports back and forth, we sit down with the same live information and talk about what it means."



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The benefits extend to the annual audit as well. With data organized and accessible in Sage Intacct, Churchome’s last two audits have been completed more quickly and at lower cost than at any point in nearly two decades.

Stronger controls, leaner processes

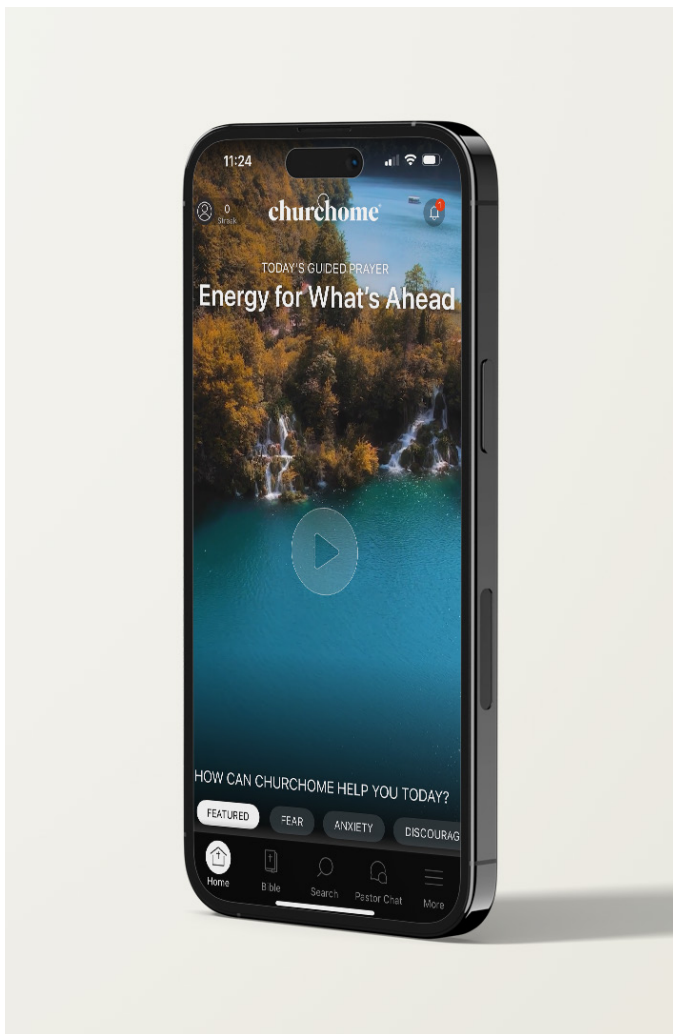
Sage Intacct also helped Churchome tighten controls while simplifying day-to-day work.

Accounts payable and vendor setup now sit firmly with the finance team, supported by built-in approval workflows. That shift reduced the risk of late entries and incomplete information, and it gave leadership greater confidence in the data’s integrity.

Corporate credit cards are another area where the impact is clear. In the past, Churchome had more than 100 employee cards in circulation, and reviewing the associated transactions took about four days each month. With Sage Intacct and a connected expense solution in place, the church has reduced its card count dramatically and streamlined the monthly review process to about four hours, even as total annual card spend remains significant.

Bank reconciliations, once a source of frustration, now happen inside Sage Intacct with a clear, repeatable process. The team can create adjusting entries directly from the reconciliation screen with full audit trails.





With stronger controls and smoother workflows in Sage Intacct, Churchome's finance team spends less time chasing data and more time supporting the next chapter of the church's mission.

Sylvia recently trained a new staff accountant, fresh out of school, to handle reconciliations for all seven bank accounts and eight entities — something that would have been nearly impossible on the old system.

Reclassifying entries is also simpler. Instead of reversing and re-posting long strings of transactions, the team can make clean adjustments while preserving history and documentation.

“We move faster now, but we’re not cutting corners,” Sylvia explains. “Our team feels empowered, not micromanaged. Sage Intacct gives us guardrails and visibility so we can all do our best work.”

Scaling ministry, not headcount

Churchome's finance team remains intentionally lean. With Sage Intacct in place, they have the capacity to support a large, multi-entity, global ministry without constantly adding staff.

The time saved on tasks such as credit card reviews, invoice processing, and reconciliations now goes into analysis, planning, and support for new initiatives. Instead of spending days chasing data, the finance team spends more time helping leaders understand it.

A finance team that keeps learning

Churchome doesn't view Sage Intacct as a one-time project. The finance team is committed to staying up to date with new releases and capabilities.

Sylvia regularly attends Sage Intacct training through Sage University and Sage Academy, participates in quarterly release sessions, and joins events hosted by Clark Nuber. She has already logged more than a hundred CPE hours focused on AI and emerging tools in accounting and is beginning to experiment with Sage Intacct AI-enabled features.

“We are not going to be left behind,” she says with a smile. “Our church embraces technology to reach people around the world. Finance must keep pace.”

Looking ahead, Churchome plans to explore further automation around the close, deeper use of dimensions, and tighter connections with systems such as payroll. The goal is always the same: free up more time and energy to support the mission.

A smart investment in stewardship

For Churchome, Sage Intacct has become far more than new accounting software. It is a platform that supports careful stewardship, strengthens trust with members and donors, and gives leaders the clarity they need to guide a large, dynamic ministry.

“Sage Intacct is wise choice for us,” Sylvia concludes. “We have better visibility, stronger controls, and a team that can support a lot of ministry without losing sight of the details. That lets us focus on serving people, confident that the numbers are where they need to be.”



Sage

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