

Success Story

Sage Intacct Mateo helps the Diocese of Springfield reduce errors and improve efficiency

Diocese of Springfield

“Moving to the cloud is a no-brainer. I take that for granted now. With employees all over the country or working from home, they can handle transactions from anywhere.”

Colleen Dimarzio-Richards

Director of Accounting, Diocese of Springfield

Company overview

Roman Catholic Diocese of Springfield is comprised of 79 parishes and 7 missions with more than 199,289 Catholic parishioners and serves the four western counties of Massachusetts. The diocese educates over 2,500 students in 12 elementary schools and two high schools. There are also two Catholic colleges in the Diocese of Springfield.

Results with Sage Intacct

- 10 hours recovered monthly to improve management level performance.
- Increased efficiency and improved accuracy through multi-system integration.
- Savings and Loans solution saves hours by smoothing workflow.



Sage

Company
Diocese of Springfield

Location
Massachusetts, US

Industry
Nonprofit

Sage Products
Sage Intacct
Sage Intacct Mateo



THE DIOCESE OF SPRINGFIELD, MASSACHUSETTS
-serving berkshire, franklin, hampden & hampshire counties



With Sage Intacct Diocese of Springfield have saved hours by having more concise and efficient workflows.

Manipulating a system to work the way you need is not a solution

Colleen Dimarzio-Richards, Director of Accounting at the Diocese of Springfield, MA, was fed up with their savings and loans solution and began looking for a modern, cloud-based product that would integrate with their existing Sage Intacct accounting system. They were previously on a homegrown product that was supposed to integrate with their previous accounting system but couldn't keep up with subsequent updates.

One of their biggest frustrations with their homegrown product was the lack of integration with their accounting system. It simply couldn't handle the complex needs of a diocese.

Colleen was wasting 10 hours a month because of the intricacies of manipulating the system to work the way they wanted it to. She was also uncomfortable allowing lower-level clerks to handle basic transactions in the system because simple errors could not be easily corrected. Colleen was ready for a change and began her search for a real solution.



Using a comprehensive solution to save time and eliminate manual tasks

Colleen became a beta tester for Sage Intacct Mateo and was finally able to choose a solution that worked for their diocese. Now that she has used Sage Intacct Mateo for some time, she has been able to recover those 10 hours a month, and she has successfully passed on basic tasks to lower-level clerks, leaving her to perform management-level functions as she should.

For Colleen, the top two most important features of Sage Intacct Mateo that played a part in her decision are the full integration with her Sage Intacct accounting system and the ability to use current processes to perform functions in Sage Intacct Mateo without having to know a different system. The seamless integration allows her to save time within the workflows and optimize processes with ease.

She loves that reconciliation is built right into the system, and verifications are easy and straightforward—there's no need to log into a different system or know something different.

Colleen also loves having the ability to attach documentation to a corresponding transaction, allowing her to keep everything that's pertinent in one place. Finally, providing customers their own access to view their information and pull down statements is a huge time-saver for which she's grateful.

Making the switch to Sage Intacct Mateo for their savings and loans solution has made a great difference for Colleen and the Diocese of Springfield. They're saving hours by having more concise and efficient workflows, reducing errors from manual entry, and they're able to reconcile with ease. Colleen is happy with the decision to choose Sage Intacct Mateo as their savings and loans solution and would recommend it to other dioceses looking to increase efficiency, improve accuracy, and save time.

